

<https://signvideo.co.uk/nhs111/>

The screenshot shows the NHS 111 - British Sign Language (BSL) Service landing page. At the top left is the NHS 111 logo, which consists of a blue triangle containing the text 'CALL 111' and 'when it's less urgent than 999'. To the right of the logo is the text 'NHS 111 - British Sign Language (BSL) Service'. Below this is a blue horizontal bar with the text 'This service is open 24 hours a day, 7 days a week' and 'Delivered and Powered by SignVideo' underneath. At the bottom of the page is a button with a hand icon and the text 'Connect to BSL Interpreter'.

How the service works in BSL, scroll down page:

The screenshot shows the FAQ section of the NHS 111 - British Sign Language (BSL) Service landing page. The section is titled 'FAQs' and contains a video titled 'How the service works'. The video shows a man in a blue shirt signing. To the right of the video is the text: 'Using your computer and webcam, or the SignVideo app on your smartphone or tablet, you make a video call to a BSL interpreter. The interpreter telephones an NHS 111 adviser and relays your conversation with them. The NHS 111 adviser will ask you questions to assess your symptoms, then give you the healthcare advice you need or direct you straightaway to the local service that can help you best. Where possible the NHS 111 team will book you an appointment or transfer you directly to the people you need to speak to. If NHS 111 adviser think you need an ambulance they will immediately arrange one for you.' Below the video and text are three expandable sections: 'Making a successful video call', 'To get the SignVideo app', and 'How the NHS uses your information...'. Each section has a blue downward arrow icon to its right.

<https://signvideo.co.uk/nhs119/>

119 NHS 119 – British Sign Language (BSL) Service

The Vaccination Booking and COVID Pass Services are open 08:00–20:00 every day.

The NHS Test & Trace service is open 08.00–18.00 Monday to Friday,
09.00–13.00 Saturday and Sunday.

Delivered by SignVideo

Connect to BSL Interpreter

How the service works in BSL, scroll down page:

IOS & iPadOS macOS Android Windows SignVideo Web

Download Download Download Download Login

FAQs

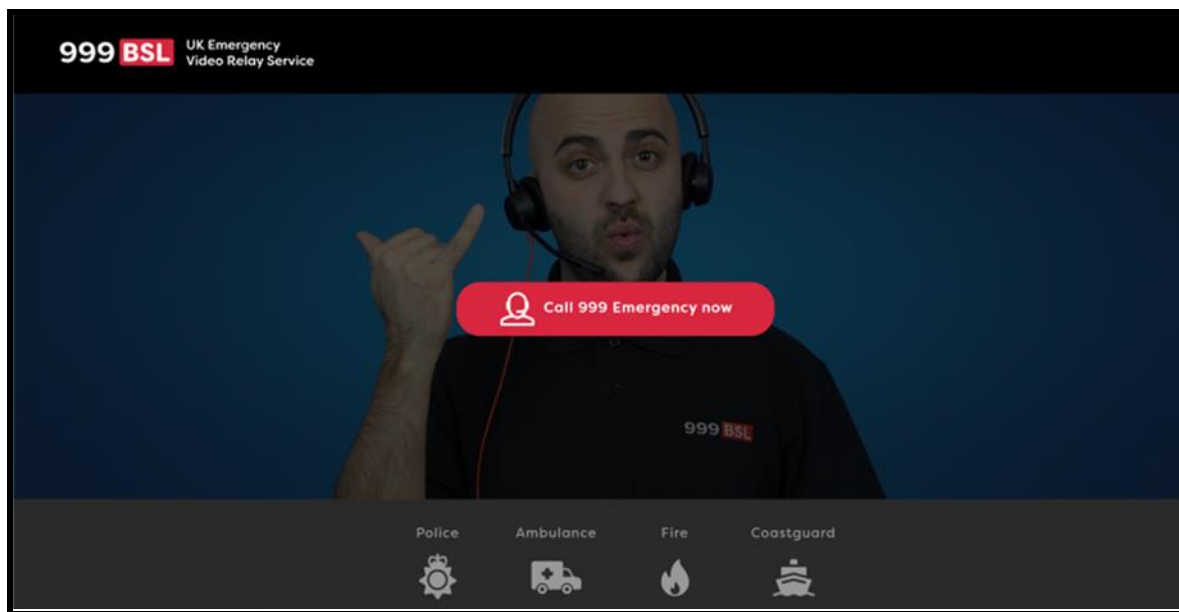
How the service works

Using your computer and webcam, or the [SignVideo app](#) on your smartphone or tablet, you make a video call to a BSL interpreter.

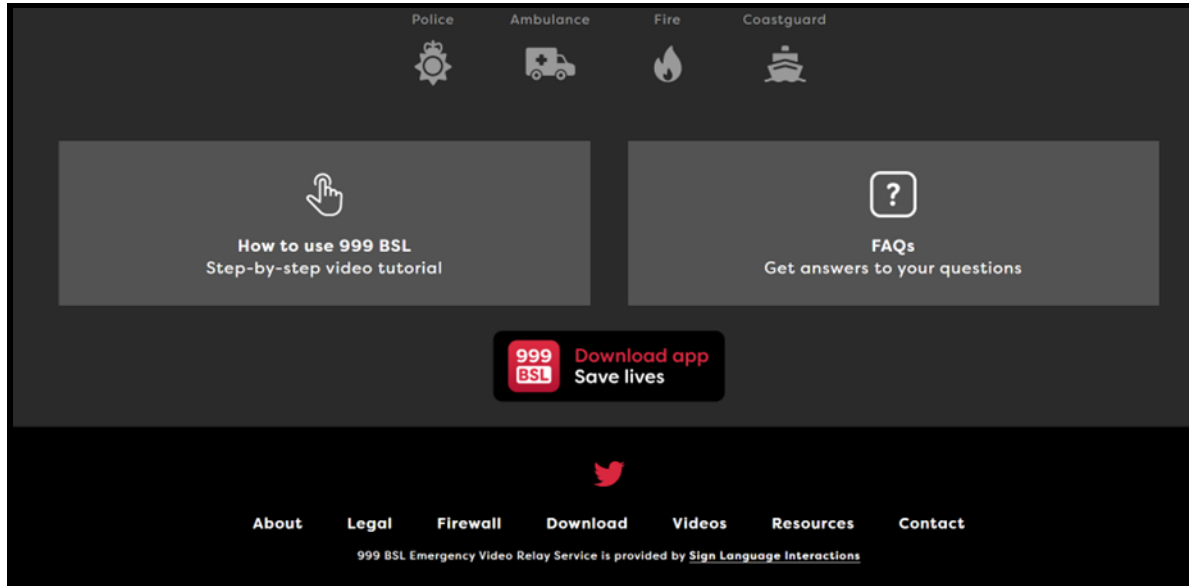
The interpreter telephones an NHS 119 operative and relays your conversation with them. The NHS 119 operative will assist you with the procedure for booking and administering COVID-19 tests and with enquiries related to the progress of the test results, booking COVID-19 vaccinations, and the COVID-19 Vaccination Pass service.

This is not a clinical service. Any enquiries that require medical advice should follow the route to contact NHS 111.

<https://999bsl.co.uk/>



How the service works in BSL, scroll down page:



INVESTORS IN PEOPLE
We invest in people Gold

 **disability**
confident
EMPLOYER

 www.lbbd.gov.uk
 www.facebook.com/barkinganddagenham
 @lbbdcouncil