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**Useful Information in British Sign Language**

**NHS 111 in BSL free 24/7 service medical advice**

<https://signvideo.co.uk/nhs111/>

**NHS 119 in BSL free service re: tests and vaccines** <https://signhealth.org.uk/announcement/nhs-119-bsl/>

**999 Emergency Services in BSL** (ambulance, police, fire brigade, coastguard)

<https://999bsl.co.uk/>

**NHS 111 British Sign Language Service how it works:** <https://youtu.be/4O0js0832Ng>

**Book a BSL interpreter for hospital appointments:**

https://www.bhrhospitals.nhs.uk/deaf-or-hearing-impaired

**What is coronavirus CoViD-19 in BSL?**

<https://vimeo.com/397483046/7a2d548e51>

**Videos in BSL with latest information on COVID-19**

<https://signhealth.org.uk/resources/coronavirus/>

<https://www.gov.uk/government/publications/covid-19-vaccination-british-sign-language-resources>

**NHS video Hands, Face, Space in BSL**

<https://youtu.be/ZM05hkwKI6M>

**NHS 111 British Sign Language Service how it works:** <https://youtu.be/4O0js0832Ng>

**NHS How to create a Patient Access account in BSL**

<https://youtu.be/UyUpjONkyWg>

**Lateral Flow test explained in BSL**

<https://youtu.be/DPbowVb4OI8>

**Public Health England Vaccine information in BSL**

<https://www.gov.uk/government/publications/covid-19-vaccination-british-sign-language-resources>

**Additional CoViD-19 Vaccine Information in BSL** <https://signhealth.org.uk/health-wellbeing/covid-19-vaccine-information/>

**CoViD-19 Vaccine - what to expect.**

<https://www.youtube.com/watch?v=iRHUM1Wk254>

**Hospital Passport/Health Plan for deaf people**

<https://signhealth.org.uk/health-wellbeing/the-about-me-plan/>

**Access to information Standards in BSL**

<https://www.youtube.com/watch?v=ZJngMo37WvA>

**National Helpline contacts:**

**Royal Association for the Deaf**

<https://www.royaldeaf.org.uk/services/for-families/independent-living/>

Telephone: 0300 688 2525

Text Phone: 0300 688 2527

SMS: 07851 423 866

Email: [info@royaldeaf.org.uk](mailto:info@royaldeaf.org.uk)

Skype: reception\_ch

<https://www.royaldeaf.org.uk/services/i-am-deaf/independent-living/>

**DeafblindUK**

<https://deafblind.org.uk/contact/>

Telephone: 0800 132320

Text: 07950 008870

Text relay: 18001 then 0800 132320

Facetime: helpline.dbuk@deafblind.org.uk (Not BSL)

BSL Video Relay direct link to online BSLinterpreter: <https://www.insignlanguage.co.uk/vrs/client-direct/cf6b3f3e-1608-4046-a8e6-a42338fa039f/>

**Royal National Institute for the Deaf**

<https://rnid.org.uk/information-and-support/information-line/bsl-information-service/>

Email [information@rnid.org.uk](mailto:information@rnid.org.uk)

Text message 0780 000 0360

Relay UK 18001 then 0808 808 0123

Textphone 0808 808 9000

Live chat on our website [Chat to us now](https://rnid.org.uk/information-and-support/information-line/bsl-information-service/)

**SENSE**

<https://www.sense.org.uk/contact/contact-supporter-services/>

Address: Freepost RRXE-TRES-GEUR 101 Pentonville Road London N! 9LG

Telephone:  0300 330 9250.

BSL via Sign solutions Starleaf App or weblink: <https://portal.starleaf.com/webrtc?name=sense&target=sense%40interpreterslive.call.sl>

**REMARK:** <https://www.remarkcommunity.org/> <https://www.remark.uk.com/supporting>

**Emotional support in BSL**

<https://www.youtube.com/watch?v=R8hvNWObRh0>

<https://signhealth.org.uk/with-deaf-people/psychological-therapy/therapy-service/>

<https://www.deaf4deaf.com/>

<https://www.youtube.com/playlist?list=PL7zNl2HpED2hHeK-UhArnAkhw1MXPfytQ>

<https://signhealth.org.uk/with-deaf-people/crisis-text-service/> text DEAF to 85258

self-help app – available guidance on different topics in BSL

<https://play.google.com/store/apps/details?id=pic2.uk.nhs.ntw>

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**Video Relay Services**

<https://www.signsolutions.uk.com/video-interpreting/>

<https://signlive.co.uk/>

<https://signvideo.co.uk/business-directory/>

<https://interpreternow.co.uk/deaf-users>

**Befriending service in BSL**

<https://royaldeaf.org.uk/community-connect-service-continues-reducing-isolation-for-older-people-in-essex-with-hearing-or-sight-loss/>

**RAD online wellbeing group in BSL**

<https://www.sense.org.uk/get-support/holidays-short-breaks-and-activity-groups/sense-connect-referral/>

DeafAge Wellbeing Wednesday Coffee Morning in BSL via Zoom. Email: [deafage@royaldeaf.org.uk](mailto:deafage@royaldeaf.org.uk)

mobile/SMS 07810156920 skype: [kimwebster0312@gmail.com](mailto:kimwebster0312@gmail.com)

**Social Groups online for deaf BSL users of different ages.**

<https://www.remarkcommunity.org>

<https://vimeo.com/255371100>

**Empowering Deaf Society** <https://empoweringdeafsociety.org/> To join virtual group in Barking and Dagenham contact EDS: [events@enpoweringdeafsociety.org.uk](mailto:events@enpoweringdeafsociety.org.uk) or text 07584687127

**Keep Fit activity videos in BSL**

<https://www.youtube.com/playlist?list=PL3cz6p9Us2bNgIFma-n8A4qtD0j6N0-pq>

**Domestic Abuse support in BSL**

<https://signhealth.org.uk/with-deaf-people/domestic-abuse/domestic-abuse-service/>

**One to one specialist support in BSL**

<https://deafblind.org.uk/get-support/>

<https://www.sense.org.uk/contact/contact-supporter-services/>

<https://www.achievetogether.co.uk/who-we-support/learning-disabilities-hearing-impairments/>

**iPhone Support online/instore**

<https://www.apple.com/uk/contact/>

**Next Generation Text Relay service to contact other people**

<https://www.relayuk.bt.com/how-to-use-relay-uk.html>

**Where to find programs in BSL**

<https://www.bslzone.co.uk/about/how-watch-bsl-zone-tv>

**Programs on iPlayer in BSL including CoViD-19 News briefings**

<https://www.bbc.co.uk/iplayer/categories/signed/featured>

**Hearing Dogs for Deaf People in BSL**

<https://www.hearingdogs.org.uk/contact-us/bsl-interpreter/>

**Help contacting HMRC** – select Royal Association for Deaf People weblink for information in BSL

<https://www.gov.uk/get-help-hmrc-extra-support/cannot-use-telephone-different-way-to-contact>

**Help contacting DWP in BSL –** select video relay service

<https://www.gov.uk/disability-benefits-helpline>

Last updated 30 September 2022

Investors in people GOLD award logo
Disability Confident employer award logo
online links: www.lbbd.gov.uk ;www.facebook.com/barkinganddagenham; @lbbdcouncil