

Reducing damp, mould, and condensation in your property.



Less Moisture



Ventilate &
Dehumidify



Insulate &
Heat

London Borough of Barking and Dagenham: One Borough, One Community,
No One Left Behind

Why worry about damp and mould?

Mould produces allergens and irritants, and releases spores which cause respiratory problems. This can lead to serious infections, breathing difficulties, allergic reactions such as sneezing, skin rashes, and lead to asthma attacks.

How to reduce damp and mould?

Report – Report damp and mould concerns to your landlord as soon as possible to make sure action is taken.

Insulate – Speak to your landlord about loft and wall insulation, and draught proofing if your home needs improvements.

Heat correctly - On cold days, keep the temperature in bedrooms between 18 to 21° C. In living rooms, lower the heat at night and when you leave your property. If heaters don't work, or if there is no thermostat or controls, you must report this to your landlord.

Ventilate - Extractor fans are a low-cost way to ventilate and make a big difference. Dehumidifiers reduce humidity and condensation which will save you money in the long run as you will be heating your home less.

Reduce moisture - Cook with lids on pots to prevent steam from escaping. Keep your bathroom door closed during and after showers and baths until the moisture laden air has left via the extractor fan or the window. Wipe away condensation on windows.

Dry clothes outside - During colder months, you can dry clothes outside or in bathrooms with the door closed. Opening the window slightly or having an extractor fan on will help clothes to dry quicker.

Cleaning - You can use a damp cloth, taking care to dry the wall afterwards. Use warm water with a detergent or use approved mouldicide or fungicidal washes to wipe away mould growth.

Help and Advice is Always Available:

Report Disrepair

If you have already followed steps to reduce moisture in the property, or you can identify defects causing water to penetrate, please report this as soon as possible to your landlord or managing agent.

Book a Free Inspection

If your landlord doesn't respond, please contact us via the website below and one of our officers can provide expert advice and ensure that any repairs are carried out.

Warmer Homes Program

The Mayor of London Warmer Homes Program provides free heating, insulation and ventilation improvement for low-income London households owning or privately renting their home. Visit www.london.gov.uk/warmer-homes

Cost of Living Support

Please visit our website to find out how we can support you with the cost-of-living crisis: [Cost of living support | London Borough of Barking and Dagenham \(lbbd.gov.uk\)](#)

Contact Us

Private Rented Property Licensing

Barking Town Hall, 1 Clockhouse Avenue,
Barking, IG11 7LU

Call: 0208 8724 8898

Email: prpl@lbbd.gov.uk

Website: [Dealing with problems in private properties](#)