

**London Borough of Barking and
Dagenham
Annual Parking Report
2022/2023**



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Foreword: Cllr Syed Ghani, Cabinet Member for Enforcement & Community Safety

I am delighted to welcome you to our Annual Parking Report.

This year's report demonstrates the activities of the Parking Team over the past financial year and includes an overview of the financial accounts.

It also demonstrates the significant achievements of the service, which includes continually using new technologies, as well as making sure we have a personal touch available for all our users through our new Parking Customer Service Team.

Parking and traffic management is an important public service, which provides benefits to pedestrians, cyclists, motorists, and the wider community, as well as our borough's economy through maintaining road safety, access to jobs, goods, and services.

Improving air quality is a key focus for the council and our Parking Strategy directly contributes to this objective by reducing carbon emissions through easing congestion. We have also developed a set of policies that aim to reduce car ownership of polluting vehicles and encourage the use of electric alternatives by making sure the infrastructure for charging is developed across the borough.

I would like to thank the Parking Team for their ongoing support, their commitment to continuously improve, and their exceptional response over what has been extremely challenging times in the last two years.

Thank you for taking the time to read our Annual Parking Report, I hope you will find it interesting.

Yours,

Councillor Syed Ghani, Cabinet Member for Enforcement and Community Safety

Overview

The current parking strategy sets out a clear vision for parking in the borough. This vision was supported by 75% of respondents to the consultation. The vision is “To provide safe, fair, consistent and transparent parking services”. This vision is supported by five main priorities that have been designed to reflect the competing parking needs in the borough. These priorities reflect the needs of residents, businesses, commuters, cyclists and pedestrians alike. The priorities are:

- Reduce congestion caused by parked vehicles and improve road safety
- Make best use of the parking space available
- Enforce parking regulations fairly and efficiently
- Provide appropriate parking availability where needed
- Ensure that the low emissions and air quality strategy for London is at the heart of our decision making

Controlled Parking Zones (CPZ)

The Parking team has been consulting and implementing CPZ schemes since 2018 as part of a dedicated CPZ project. Since the CPZ project commenced, we have introduced 22 new or expanded schemes across the borough in key locations including near schools, train stations, shopping parades and other community hubs.

By introducing these CPZs we have been able to deliver many benefits to the community including:

- Improved access to parking for residents, visitors, businesses and blue badge holders by designating only those with a valid permit or who have registered with Pay By Phone to park.
- Improved road safety, particularly around schools and community hubs. By the end of this current project, it is estimated that 47 schools will have restrictions helping to reduce conflict between motorists and school children by clarifying where it is safe to park and by discouraging the use of the motor vehicle around school buildings.
- Improved air quality - in line with the requirements of the Mayor of London's Transport Initiatives and Manifesto, we have been encouraging members of the public to choose healthier and more sustainable methods of transport including walking, cycling and public transport through our emissions-based permit tariffs and a cap on the number of permits available per household. Where CPZ restrictions apply, this also reduces the number of motorists “cruising for a parking space” and idling.

- Encouraging more sustainable forms of transport by funding active travel schemes to encourage more walking, cycling and other green forms of transport.
- Reduced Traffic Congestion – the introduction of CPZs reduces the amount of parking related journeys being made within the borough by restricting the overall demand for parking and mitigating instances of illegal and obstructive parking.
- Parking bays and yellow line restrictions help to ensure motorists can safely travel along the road without obstruction. This is particularly important for the London Fire Brigade (LFB) who continue to raise concerns about access in certain parts of the borough, as well as other emergency services such as ambulance drivers.
- Improved access for pedestrians - parking bays and yellow lines help to ensure pedestrians can safely use the footway which is especially needed for vulnerable residents such as wheelchair users, young children and those who are partially sighted.

Since the previous annual report, (2021/2022), we have been consulting on the introduction of 9 CPZs, all of which are based around schools within the borough.

The breakdown of these schemes is as follows:

| Area | CPZ Prefix and Ward | Scheme type | School location |
|------|--|---------------|--|
| S6 | 'STR' CPZ Monday to Friday 8.30am – 5.30pm (Parsloes and Mayesbrook Wards) | School Scheme | St Teresa RC and Rodin Primary Schools |
| S7 | 'STR' CPZ Monday to Friday 8.30am – 5.30pm (Parsloes Ward) | | Southwood Primary and Sydney Russell Secondary Schools |
| S8 | 'WB' CPZ Monday to Friday 8.30am – 5.30pm (Heath Ward) | | William Bellamy Primary School |

| | | | |
|-----|---|------------------|--|
| S10 | 'MG' CPZ Monday to Friday 8.30am – 5.30pm (Chadwell Heath Ward) | | Decision taken not to implement CPZ scheme but instead introduce specific access and safety measures |
| S11 | 'RCS' CPZ Monday to Friday 8.30am – 5.30pm (Whalebone Ward) | | A decision has been agreed that we will not be proceeding with this scheme proposal at this time |
| S14 | 'RCS' CPZ Monday to Friday 8.30am – 5.30pm (Heath Ward) | | Robert Clack School of Science |
| S15 | 'RG' CPZ Monday to Saturday 8.30am – 5.30pm (Eastbrook and Rush Green Ward) | | Decision taken not to implement CPZ scheme but instead introduce specific access and safety measures |
| S16 | 'CH' CPZ Monday to Friday 8.30am – 5.30pm (Becontree Ward) | | Becontree Primary School |
| S20 | 'EBS' CPZ Monday to Saturday 8.30am – 5.30pm (Eastbrook Ward) | Expansion scheme | Decision taken not to implement CPZ scheme but instead introduce specific access and safety measures |

School Streets

Since the previous annual report and in collaboration with Be First colleagues, we have introduced the following school streets:

- Marsh Green Primary
- Thames View Infants and Juniors
- Valence (St George) Primary

There are 5 additional school street schemes planned over the coming year.

Blue Badge Holder (Disabled Bay) Project

The introduction, removal and refreshing of Blue Badge holder bays is supporting the parking needs of some of our most vulnerable residents in the borough. The parking environmental design team work closely with the Council's mobility team to ensure those with mobility or mental health issues, (who hold a blue badge), are supported with the installation of a disabled bay. Since the last report we have undertaken the following:

- Number of new disabled bays installed this year - 55
- Number of disabled bays refreshed after this year - 23
- Number of disabled bays removed this year – 32

We are also currently processing our next round of blue badge bays and have 24 new locations planned, with 11 to be refreshed.

Blue Badge Enforcement

Blue Badge enforcement commenced in November 2021. From this date, until April 2022, a total of 44 Blue Badges were confiscated for being stolen, lost or used after the badge owner had deceased.

To date, we are progressing with prosecutions for misuse for the majority of these cases.

Traffic Management Order Process

Since the previous report the Parking and Environmental Design Team have processed 110 TMO requests which has legally facilitated the introduction of parking schemes, traffic calming schemes, road closures, new developments and events.

Parking Suspension Process

Since October 2021 to August 2022, we have processed approximately 600 suspension applications which facilitates various utility works across the borough and ensures that motorists are clear that a parking bay is not in use for a period of time. A suspension may be required for works such as gas, electric or water works.

Useful Links

All New parking schemes and road closures are displayed here:

<https://www.lbbd.gov.uk/new-and-proposed-traffic-and-parking-schemes>

Criteria for the introduction of a CPZ – Ref to Appendix A for summary:

<https://www.lbbd.gov.uk/sites/default/files/attachments/Criteria-used-for-decision-Implementation-of-CPZ.pdf>

CPZ related FAQs:

<https://www.lbbd.gov.uk/sites/default/files/attachments/FAQ%2015.7.21.pdf>

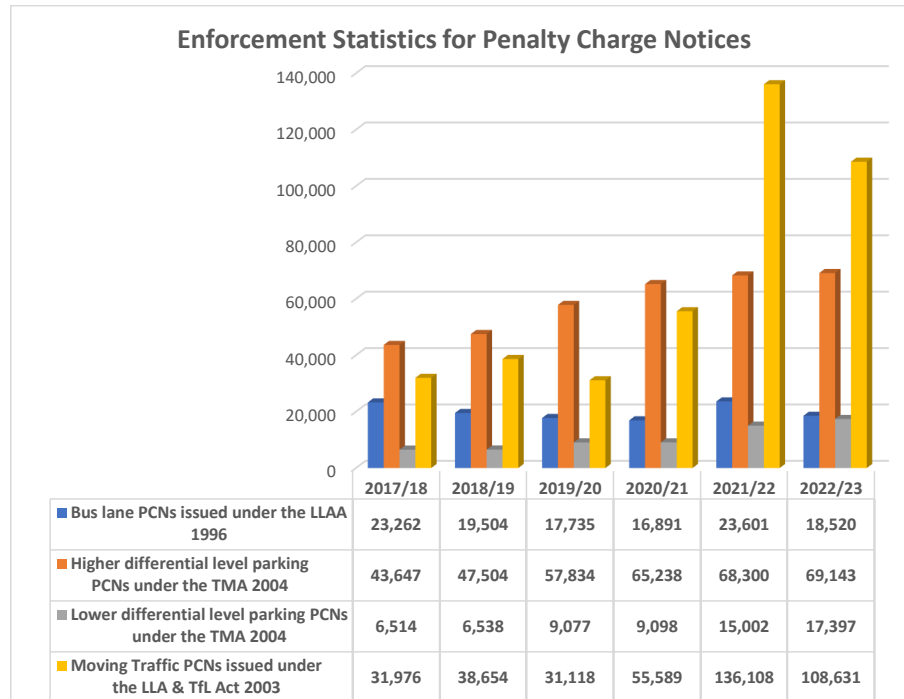
Traffweb System: <https://www.barking-dagenham-traffweb.co.uk/main.html>

Dropped Kerb Policy: <https://www.lbbd.gov.uk/dropped-kerbs-footway-crossings>

The dropped kerb policy was amended in April 2022 so that it's more flexible for those who are valid blue badge holders or electric vehicle owners to obtain a dropped kerb, subject to other criteria. The reason for this is that we are looking to support our most vulnerable residents as well as promote more healthy and sustainable modes of transport.

Blue Badge Bays: <https://www.lbbd.gov.uk/disabled-and-blue-badge-parking>

Operational Summary (Performance Data and Information)



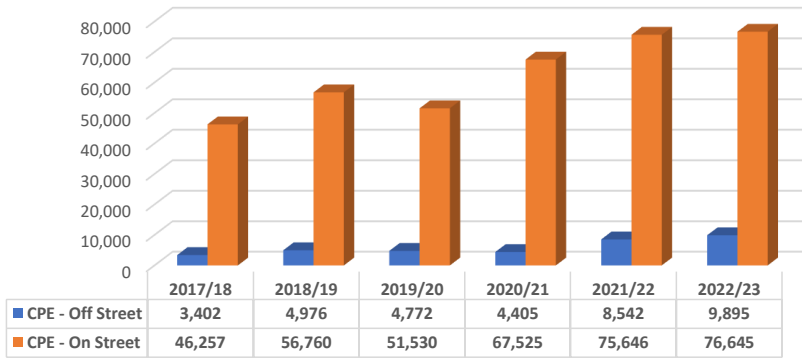
Key Notes:

LLAA – London Local Authorities Act

PCN – Penalty Charge Notice

TFL – Transport for London

Parking PCNs by Contravention Type

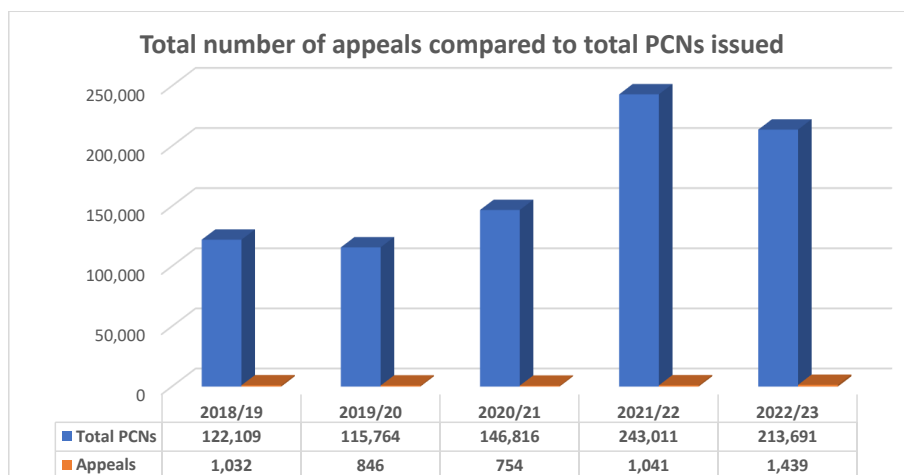


Keynote:

CPE – Civil Parking Enforcement

Cases referred to London Tribunals





Parking Permits

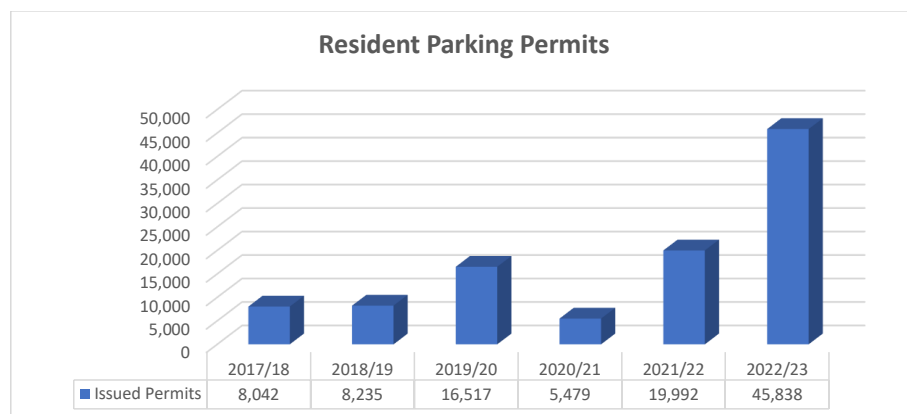
In line with the Council's commitment to service improvement, ease of use and encouraging 'Digital by Design', we have focused customer permit interactions through the website. Our residents can apply for parking products at home, at work or on their smartphone. All permits are now administered online.

In a bid to assist our customers, we introduced the following changes:

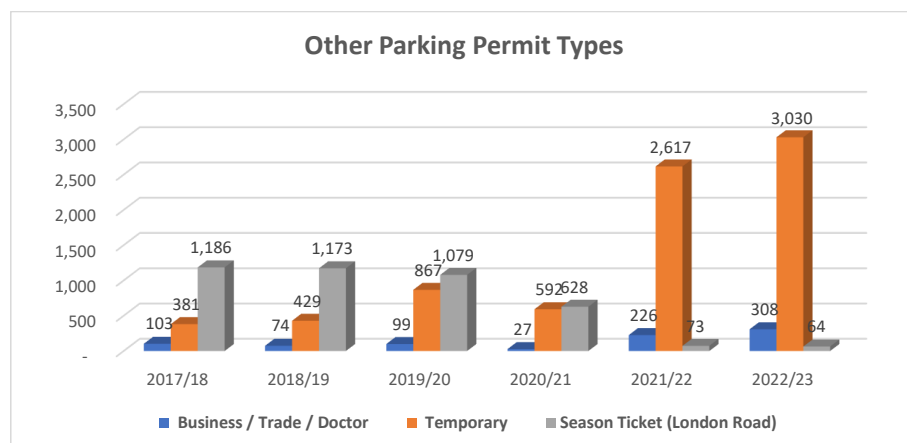
- No tariff increases in the last year
- Introduction of a zero charge for all vehicles with 0-50 co2 emissions to improve air quality
- Introduction of Community and Healthcare Permits for Key Workers and community workers
- Introduction of Associate Commuter Permits for London Ambulance service etc.
- Introduction of Short-Stay Boroughwide Permits
- Introduction of boroughwide Trade Permits for small business etc.
- Introduction of free Courtesy Blue Badges to help prevent vandalism and theft
- Introduction of Dropped Kerb Permits to enable residents to park on their own dropped kerbs without the need for a resident parking permit

Resident Parking Permits

The table below compares the sales of residents permits in the 2022/2023 financial year compared with previous financial years.



Other Parking Permit Types



Parking Around the Borough & Shopping Parades/Town Centres

Neighbourhood parades/local shopping parades play an important role in serving residents' shopping needs. These businesses rely on the local community as well as passing trade. Additionally, there is a requirement for loading/unloading facilities.

Patrols by our Civil Enforcement Officers support the need to maintain access, regulate the flow of traffic and maintain road safety and this is done by providing parking bays which are supported by Pay by Phone, thereby ensuring bays are not misused. These responsibilities are set within the content of national and London-wide strategies including the Mayor's Transport Strategy.

Our ambition to support businesses and to sustain thriving retail opportunities through our Core Strategy and Economic Development Strategy is set alongside our duty to manage traffic flows and congestion.

Parking Removals

The Parking service, in some circumstances, have to remove vehicles. These include:

- Vehicles which are parked dangerously
- If we are asked by the police
- If a vehicle is in contravention of the parking controls
- Vehicles which are causing a serious obstruction
- Blue Badge Misuse and fraud

The General Regulations for Clamping and the Removal and Disposal of Vehicles (Amendment) (England) Regulations 2007 for removals state when you have to wait either 15 or 30 minutes after the issue of a PCN before removing a vehicle and when you can immediately remove a vehicle after the issue of a PCN. Vehicles not identified as persistent evaders that are parked in a parking place must not be removed until 30 minutes have elapsed since the end of any period of paid parking.

Vehicles that have been identified as persistent evaders that are parked in a parking place will be removed once 15 minutes have elapsed since the end of any period of paid parking. Vehicles that are not parked in a parking place, such those observed on yellow lines, those misusing blue badges or those parked in dedicated spaces without complying with the restrictions (such as but not limited to a disabled bay or suspended bay) may be removed immediately after the issue of a PCN.

The Parking Investigation and Removals team have managed to remove 542 vehicles and disposed of 96 vehicles in the 2022/2023 financial year. That's an increase of approximately 262 vehicles being removed compared to the previous financial year.

The disposal rate has remained steady, however the income has improved by approximately £94,533 totalling £172,354

| | Total Disposed | Total Removed | Total income |
|--------|----------------|---------------|--------------|
| Apr-22 | 8 | 22 | £5,915.00 |
| May-22 | 13 | 48 | £15,505.00 |
| Jun-22 | 6 | 38 | £16,254.00 |
| Jul-22 | 3 | 25 | £10,120.00 |
| Aug-22 | 3 | 43 | £15,222.00 |
| Sep-22 | 8 | 43 | £13,934.00 |
| Oct-22 | 4 | 36 | £11,262.00 |
| Nov-22 | 9 | 60 | £18,775.00 |
| Dec-22 | 6 | 43 | £11,319.00 |
| Jan-23 | 17 | 63 | £13,816.00 |
| Feb-23 | 10 | 51 | £17,774.00 |
| Mar-23 | 9 | 70 | £22,458.00 |
| | | | |
| | 96 | 542 | £172,354.00 |

The Parking Investigation and Removals team have managed to deal with 72 cases of disabled blue badge misuse since February 2022

| Month | Year | Amount Confiscated |
|-----------|------|--------------------|
| February | 2022 | 17 |
| March | 2022 | 4 |
| April | 2022 | 6 |
| May | 2022 | 5 |
| June | 2022 | 9 |
| July | 2022 | 2 |
| August | 2022 | 4 |
| September | 2022 | 1 |
| October | 2022 | 0 |
| November | 2022 | 2 |
| December | 2022 | 7 |
| January | 2023 | 6 |
| February | 2023 | 5 |
| March | 2023 | 4 |
| YTD Total | YTD | 72 |

From the above figures we have had 9 successful prosecutions, with some further progressing to the prosecution stages.

Paid-For Parking

The Council has many paid-for parking places throughout the borough. These include off-street locations, (multi-storey car parks and surface car parks), and on-street locations, (parking bays and spaces). The below provides a list of the locations and the related Pay by Phone codes.

We now have emissions-based paid-for parking which, like our resident permit pricing structure, is designed to encourage healthier transport options such as the use of public transport, walking and cycling or alternatively the use of less polluting vehicles such as electric vehicles.

Council Car Parks

Axe Street Service Road car park

(PayByPhone Code 805623)

Barking Park Western car park

(PayByPhone Code 805624)

Bobby Moore Way car park

(PayByPhone Code 805625)

Heathway multi-storey car park

(PayByPhone Code 805654)

London Road multi-storey car park

(PayByPhone Code 805626)

A season ticket is available for this car park. Also, you should note that there is a height restriction of 2.05m (6ft 9in) in this car park.

Riverside area car park

(PayByPhone Code 805629)

Wantz Road car park

(PayByPhone Code 805656)

On Street Paid-For Parking

| Zone name | Location number |
|---|-----------------|
| Abbey Road | 805635 |
| Barnmead Road | 805648 |
| Becontree Avenue, Fiddlers shopping area | 805660 |
| Beverly Road (opposite 144 - 106) | 805649 |
| Broad Street | 805658 |
| Cartwright Road | 805735 |
| Chaplin Road | 805736 |
| Clockhouse Avenue (next to Town Hall) | 805636 |
| Dagenham Avenue | 805667 |
| Faircross Parade | 805637 |
| Gale Street (o/s Jo Richardson School) | 805661 |
| George Street | 805635 |
| Goresbrook Road (o/s John's Church & Comm Centre) | 805731 |
| Goresbrook Road | 805666 |
| Green Lane area | 805662 |
| Halbutt Street (outside 69) | 805651 |
| Halbutt Street (outside 147, outside 145) | 805650 |
| Harrow Road | 805638 |
| Hatfield Road | 805732 |
| High Road, Chadwell Heath | 805646 |
| Levet Road and Hurstbourne Gardens | 805733 |
| London Road, Barking | 805635 |
| Longbridge Road/outside Barking Park entrance | 805639 |
| Morden Road | 805647 |
| Osborne Square | 805664 |
| Oxlow Lane o/s Catholic Church of the Holy Family | 805652 |
| Park Avenue, Barking | 805640 |
| Parsloes Avenue (opposite 260 - 242, opposite 10) | 805653 |
| Rippleside Industrial Estate | 805643 |
| Rippleside Cemetery area | 805641 |
| Ripple Road (town centre) | 805636 |
| Ripple Road (by Westbury Arms) | 805642 |
| Royal Parade (Church Elm Lane) | 805665 |
| St Paul's Road | 805635 |
| Urswick Road | 805668 |
| Vincent Road | 805734 |
| Wakering Road | 805644 |

Commented [SD1]: I'm sure we have many more PBP on-street locations than this? Does this match with Appendix 2 at the end of this document?

Commented [TM2R1]: This is copied from our webpage @Norbert please review

Short-term Payment by Location

| Type | Payment Total | Transactions |
|---|----------------------|----------------|
| London Borough of Barking & Dagenham - Off Street | £576,193.07 | 152,705 |
| London Borough of Barking & Dagenham - On Street | £432,413.90 | 356,186 |
| Grand Total | £1,008,606.97 | 508,891 |

Service Performance

Corporate Complaints

The table below shows the number of corporate complaints received by the service area compared to previous years.

2022/23 saw a decrease in complaints at Stage 1 and 699 of these were resolved at the first stage without escalation.

Of the 13 escalated cases, 10 of these progressed to the LGO (Local Government Ombudsman).

None of these 10 cases were upheld by the LGO who either agreed with the action taken by us at the Stage 2 review stage, or they did not take up the investigation.

89 Freedom of Information requests (including Subject Access Requests) were received and responded to.

| Service Performance | | | | | |
|------------------------------|---------|---------|---------|---------|---------|
| Enquiry | 2018/19 | 2019/20 | 2020/21 | 2021/22 | 2022/23 |
| Stage 1 Corporate Complaints | 356 | 294 | 556 | 957 | 712 |
| Stage 2 Corporate Complaints | 9 | 8 | 29 | 14 | 13 |
| Freedom of information | 69 | 59 | 67 | 71 | 89 |

Lines and Signs Maintenance

Lines and signs maintenance is an essential aspect of ensuring parking and traffic compliance within the borough. Ambiguous and/or faded lines and signs increase the potential for non-compliance, thereby increasing the risk of congestion and other negative factors.

We have two approaches to parking maintenance- planned maintenance and reactive maintenance.

Our maintenance program focusses on ensuring that lines and signs are kept in good condition within the following key areas:

- Existing CPZs
- Locations of moving traffic offences/CCTV enforcement
- Safety markings such as junction protection markings (yellow lines)

In terms of our reactive approach, our Civil Enforcement Officers and Appeals Team are in regular contact with the PED Team to quickly alert them to any irregularities.

Financial Information

Parking Account

| Parking Account | | | | | |
|--|--------------------|--------------------|--------------------|--------------------|--------------------|
| | 2018/19 (£'000) | 2019/20 (£'000) | 2020/21 (£'000) | 2021/22 (£'000) | 2022/23 (£'000) |
| Expenditure:- | | | | | |
| Premises | 334 | 342 | 261 | 319 | 478 |
| Transport | 59 | 63 | 32 | 44 | 85 |
| Supplies & Services | 763 | 509 | 1,084 | 1,109 | 1,948 |
| Third Party Payments | 257 | 387 | 378 | 73 | 166 |
| Management/Employees/Support | 2,511 | 2,213 | 2,497 | 2,997 | 4,106 |
| Capital Charges | 105 | 787 | 701 | 292 | 865 |
| Recharges | (38) | (121) | - | - | - |
| | 3,992 | 4,181 | 4,953 | 4,834 | 7,648 |
| Income:- | | | | | |
| PCN Income | (6,473) | (5,679) | (6,995) | (13,046) | (13,147) |
| Non Staff Permits | (1,230) | (1,702) | (2,406) | (2,760) | (2,190) |
| Staff Permits | (117) | (239) | (46) | - | - |
| Pay and Display Off street | (224) | (78) | (549) | (1,253) | (1,441) |
| Pay and Display On street | (565) | (1,027) | (76) | (536) | (617) |
| Sub total | (8,609) | (8,725) | (10,072) | (17,595) | (17,395) |
| Net (Surplus)/Deficit | (4,618) | (4,544) | (5,119) | (12,761) | (9,747) |
| Surplus used to finance the following:- | | | | | |
| Revenue contributions to capital schemes (highways improvements) | | | | | |
| Local Implementation Plan (Mayor's Transport Strategy) | 4,618 | 4,544 | 5,119 | 12,761 | 9,747 |

Initiatives and Aspirations for 2023/2024

The core aim of Parking Services is to maintain the expeditious flow of traffic along the highway and to improve its operational efficiencies.

Following on from the successful rollout of virtual residents permits and visitors vouchers, Parking Services will make more permit types available through an online self-service website. This will have the added benefit for the back office having very little intervention in the permit process and giving permit holders greater flexibility and control over their permits.

We are aware of the need for a smart device app to facilitate the process of purchasing visitor parking sessions and this is currently in development with our service provider. We anticipate this will be delivered during 2024.

Parking Zones and Safety Control Measures

The Parking & Environmental Design Team have an ambitious programme of works which features several parking schemes located throughout the borough. Many of these schemes are focussed near to schools or are based on expanding an existing scheme.

The continued aim of this project is to:

- Improve access to parking for residents, visitors, businesses and blue badge holders
- Improve road safety, particularly around schools and community hubs
- Improve air quality (Net-Zero ambitions)
- Reduce traffic congestion
- Improve access for all motorists including the emergency services
- Improved access for pedestrians - parking bays and yellow lines help to ensure pedestrians can safely use the footway which is especially needed for vulnerable residents such as wheelchair users, young children and those who are partially sighted.

In the autumn of 2023, we are planning to consult with residents on the introduction of 4 new expansion schemes as part a second new CPZ project. This includes the following:

| Ward | CPZ Area |
|-------------------------|----------|
| Chadwell Heath | Area 1 |
| Mayesbrook and Parsloes | Area 2 |
| Mayesbrook and Parsloes | Area 3 |
| Parsloes and Valence | Area 4 |
| Whalebone | Area S11 |
| Heath | Area S14 |

Parking Customer Service

In early 2022 we carried out a 'listening exercise' to ascertain the main issues our customers were experiencing and why complaints were being made.

The majority of the feedback indicated that customers were unhappy with the amount of time spent on hold to the contact centre, to be advised that the person who answered the call was not a parking expert and was unable to provide in-depth, knowledgeable answers.

Whilst the Penalty Charge Notice process is a legislative one with a set route of appeal, we decided to provide dedicated parking-based telephone assistance to our customers and we are pleased to announce that our new Parking Customer Service Team went live in October 2022.

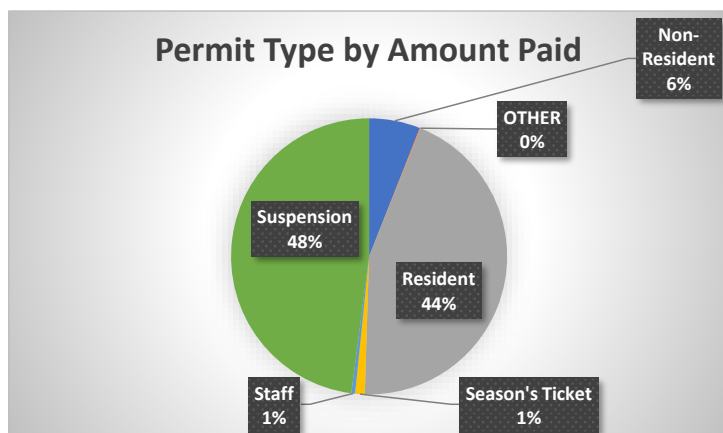
The team currently takes phone calls to assist in answering enquiries regarding all parking related matters including CPZs, permits and PCNs, Monday to Friday from 08:00 to 18:00 and can be contacted via 0203 307 4967.

From 30 September 2022 to 30 March 2023 the Parking Customer Service Team answered 12,012 phone calls.

APPENDIX 1: PERMIT TYPES

| Permit Type | No. of permits |
|--|----------------|
| Non-Resident | 1,628 |
| Associate Commuter Daily Vouchers | 474 |
| Associates Commuter Annual Permit | 18 |
| Boroughwide Business / Trade Permit - Annual | 64 |
| Business / Trade Permit - Annual | 228 |
| Care Agencies (On street only) | 112 |
| Community and Healthcare Annual | 446 |
| Community and Healthcare Short Stay | 31 |
| George Carey School Visitor Vouchers | 1 |
| Hospice Voluntary Permit | 62 |
| Keyworker (On street only) | 19 |
| Members Permit | 43 |
| Red Permit - Daily | 81 |
| Short Stay Boroughwide Business / Trade Permit | 10 |
| Short Stay Business / Trade Permit | 6 |
| Short Stay Teachers Permit | 2 |
| Standard Permit - Daily | 1 |
| The Mall (Heathway) | 11 |
| Voluntary Enterprise Sector (on street only) | 18 |
| Volunteer Permit - Paid | 1 |
| | |
| OTHER | 642 |
| Admin Special Waiver - Borough Wide | 216 |
| Admin Special Waiver - Specific Car Park | 150 |

| | |
|---|---------------|
| Admin Special Waiver - Specific Zone | 19 |
| Dropped Kerb Permit | 126 |
| Parking Waiver Daily | 31 |
| Parking Waiver Weekly | 100 |
| | |
| Resident | 45,838 |
| Annual Residents Permit | 20,104 |
| Disabled Badge Holders Permit | 707 |
| HW3 Annual Residents Permit | 34 |
| MT1 Annual Residents Permit | 71 |
| MT1 Temporary Residents Permit | 2 |
| Temporary Residents Permit | 2,900 |
| Visitor Vouchers 24H - Book of 10 | 1 |
| Visitor Vouchers 24H - Single use vouchers | 12,506 |
| Visitor Vouchers 4H - Book of 10 | 13 |
| Visitor Vouchers 4H - Single use vouchers | 9,244 |
| WSQ Annual Residents Permit | 128 |
| WSQ Temporary Residents Permit | 128 |
| | |
| Season's Ticket | 64 |
| London Road MSCP - 24 hour | 47 |
| London Road MSCP - Days | 17 |
| | |
| Staff | 2,747 |
| Operational Permit - Annual | 1,343 |
| Operational Permit - Daily | 5 |
| School Staff and Teachers Permit -- Monthly | 25 |
| Short Stay Operational Permit | 132 |



APPENDIX 2: Pay-By-Phone by Location

| LOCATION | Parking Amount | Transactions |
|--|----------------|--------------|
| London Borough of Barking & Dagenham - Off Street | | |
| Axe Street Service Road Car Park | £5,276.20 | 2,888 |
| Barking Park Western Car Park | £16,704.00 | 25,811 |
| Bobby Moore Way Car Park | £113,819.00 | 56,580 |
| Cartwright Road | £276.20 | 651 |
| Charlotte Road Area Car Park | £1,304.90 | 690 |
| Heathway Multistorey Car Park | £74,801.80 | 37,419 |
| John Smith House Car Park | £3,249.40 | 1,932 |
| London Road Multi Storey Car Park | £189,134.90 | 25,220 |
| London Road Season Tickets (8pm-6am weekdays only) | £1,906.66 | 17 |
| Riverside Area Car Park | £1,399.10 | 244 |
| Season Tickets (6.30am-7.30pm only) Heathway MSCP | £27,659.74 | 149 |
| Season Tickets (6am-8pm only) for London Road | £31,718.00 | 95 |
| Season Tickets 24hr for London Road Multi-storey | £108,719.47 | 784 |

| | | |
|-------------------------|--------------------|----------------|
| Wantz Road Car Park | £223.70 | 225 |
| Off Street Total | £576,193.07 | 152,705 |

London Borough of Barking & Dagenham - On Street

| | | |
|---|-------------|--------|
| Abbey Ward Area | £109,124.90 | 33,157 |
| Ashton Gardens | £3,619.10 | 5,349 |
| Barking Town Centre (P/D Clockhouse Avenue) | £99,523.80 | 43,445 |
| Barnmead Road | £1,392.40 | 1,395 |
| Bastable Avenue | £10,698.40 | 23,587 |
| Bennett Road | £3,488.60 | 5,180 |
| Beverly Road (opposite 114 - 106) | £398.90 | 834 |
| Blake Avenue | £3,709.20 | 2,306 |
| Blithbury Road & Porters Avenue | £1,072.10 | 2,079 |
| Bonham Road, Dagenham | £505.10 | 1,319 |
| Broad Street | £14,943.60 | 15,470 |
| Burnside Road | £1,140.70 | 3,231 |
| Centre Road | £2,929.80 | 1,542 |
| Chaplin Road | £279.50 | 173 |
| Charlotte Road | £445.20 | 442 |
| Chelmer Crescent | £553.60 | 480 |
| Church Elm Lane | £1,256.60 | 1,184 |
| Church Street | £575.60 | 350 |
| Crown Street | £299.30 | 178 |
| Dag Heathway 1 | £3,921.40 | 3,521 |
| Dagenham Avenue | £4,083.50 | 3,089 |
| Eastbury Square | £508.30 | 92 |

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|---|------------|--------|
| Exeter Road | £709.00 | 463 |
| Faircross Parade | £13,477.10 | 37,619 |
| Fiddlers Shopping Area | £4,092.70 | 4,909 |
| Five Elms Road | £531.40 | 719 |
| Gale Street | £2,986.10 | 2,541 |
| Goresbrook Road | £1,579.90 | 898 |
| Goresbrook Road (o/s John's Church & Comm Centre) | £327.60 | 286 |
| Grafton Road, Dagenham | £174.00 | 131 |
| Green Lane Area | £22,280.90 | 57,604 |
| Greenway | £189.00 | 304 |
| Halbutt Street | £443.30 | 375 |
| Halbutt Street (outside 147- 145) | £375.50 | 330 |
| Halbutt Street (outside 69) | £626.70 | 595 |
| Harrow Road | £3,215.00 | 2,742 |
| Hatfield Road | £1,113.40 | 813 |
| Haydon Road | £374.80 | 537 |
| Heathway | £688.00 | 662 |
| Heathway - Outside Heathway Methodist Church | £149.80 | 83 |
| Hedingham Road | £357.30 | 601 |
| High Road, Chadwell Heath | £17,684.90 | 19,546 |
| Ilchester Road | £746.50 | 735 |
| John Burns Drive | £4,410.40 | 7,652 |
| Levet Road and Hurstbourne Gardens | £2,578.90 | 1,669 |
| Lodge Avenue | £170.00 | 308 |
| Longbridge Road | £23,709.20 | 13,501 |

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| Markyate Road | £673.00 | 1,172 |
| Morden Road | £2,114.10 | 2,801 |
| Neasham Road | £308.20 | 398 |
| New Road | £988.30 | 684 |
| Osborne Square | £429.70 | 264 |
| Oval Road North | £603.70 | 808 |
| Oxlow Lane (o/s Catholic Church of Holy Family) | £845.40 | 778 |
| Park Avenue | £13,661.30 | 10,532 |
| Parsloes Avenue (opposite 260 - 242, 106 - 96) | £1,966.50 | 1,405 |
| Ripple Road | £5,846.40 | 5,968 |
| Ripple Road (Cemetery) | £1,612.10 | 1,024 |
| Ripple Road (Westbury) | £9,143.30 | 4,968 |
| Rippleside Industrial Estate | £411.30 | 528 |
| Royal Parade, Church Elm Lane | £1,038.90 | 1,566 |
| Sisley Road | £647.70 | 159 |
| St Georges Rd | £616.10 | 799 |
| Tenby Road | £1,998.50 | 2,278 |
| Urswick Road | £1,599.60 | 993 |
| Vicarage Road | £479.60 | 493 |
| Vincent Road | £1,748.70 | 957 |
| Waking Road | £13,872.00 | 5,730 |
| Waldegrave Road | £3,524.70 | 7,205 |
| Woodbridge Road | £823.80 | 650 |
| On Street Total | £432,413.90 | 356,186 |
| <hr/> | | |
| Grand Total | £1,008,606.97 | 508,891 |

