

**London Borough of Barking and
Dagenham
Annual Parking Report
2024/2025**



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Foreword: Cllr Syed Ghani, Cabinet Member for Enforcement & Community Safety



I am delighted to welcome you to our Annual Parking Report.

This year's report demonstrates the activities of the Parking Team over the past financial year and includes an overview of the financial accounts.

It also demonstrates the significant achievements of the service, which includes continually using new technologies, as well as making sure we have a personal touch available for all our users through the Parking Customer Service Team.

Parking and traffic management is an important public service, which provides benefits to pedestrians, cyclists, motorists and the wider community, as well as our borough's economy through maintaining road safety, access to jobs, goods and services.

Improving air quality is a key focus for the council and our Parking Strategy directly contributes to this objective by reducing carbon emissions through easing congestion. We have also developed a set of policies that aim to reduce car ownership of polluting vehicles and encourage the use of electric alternatives by making sure the infrastructure for charging is developed across the borough.

I would like to thank the Parking Team for their ongoing support, their commitment to continuously improve and their exceptional response over what has been extremely challenging times in the last two years.

Thank you for taking the time to read our Annual Parking Report, I hope you will find it interesting.

Yours,

Councillor Syed Ghani, Cabinet Member for Enforcement and Community Safety

Overview

The current parking strategy sets out a clear vision for parking in the borough. This vision was supported by 75% of respondents to the consultation. The vision is “To provide safe, fair, consistent and transparent parking services”. This vision is supported by five main priorities that have been designed to reflect the competing parking needs in the borough. These priorities reflect the needs of residents, businesses, commuters, cyclists and pedestrians alike. The priorities are:

- Reduce congestion caused by parked vehicles and improve road safety
- Make best use of the parking space available
- Enforce parking regulations fairly and efficiently
- Provide appropriate parking availability where needed
- Ensure that the low emissions and air quality strategy for London is at the heart of our decision making

Controlled Parking Zones (CPZ)

The Parking team has been consulting and implementing CPZ schemes since 2018 as part of a dedicated CPZ project. Since the CPZ project commenced, we have introduced 27 new or expanded schemes across the borough in key locations including near schools, train stations, shopping parades and other community hubs.

By introducing these CPZs we have been able to deliver many benefits to the community including:

- Improved access to parking for residents, visitors, businesses and blue badge holders by designating only those with a valid permit or who have registered with Pay By Phone to park.
- Improved road safety, particularly around schools and community hubs. By the end of this current project, it is estimated that 47 schools will have restrictions helping to reduce conflict between motorists and school children by clarifying where it is safe to park and by discouraging the use of the motor vehicle around school buildings.
- Improved air quality - in line with the requirements of the Mayor of London’s Transport Initiatives and Manifesto, we have been encouraging members of the public to choose healthier and more sustainable methods of transport including walking, cycling and public transport through our emissions-based permit tariffs and a cap on the number of permits available per household. Where CPZ restrictions apply, this also reduces the number of motorists “cruising for a parking space” and idling.
- Encouraging more sustainable forms of transport by funding active travel schemes to encourage more walking, cycling and other green forms of transport.
- Reduced Traffic Congestion – the introduction of CPZs reduces the amount of parking related journeys being made within the borough by restricting the overall demand for parking and mitigating instances of illegal

and obstructive parking.

- Parking bays and yellow line restrictions help to ensure motorists can safely travel along the road without obstruction. This is particularly important for the London Fire Brigade (LFB) who continue to raise concerns about access in certain parts of the borough, as well as other emergency services such as ambulance drivers.
- Improved access for pedestrians - parking bays and yellow lines help to ensure pedestrians can safely use the footway which is especially needed for vulnerable residents such as wheelchair users, young children and those who are partially sighted.

In October 2024 we introduced the final 5 CPZ areas and concluded CPZ project 1. Primarily these schemes were introduced in Parsloes, Heath, Mayesbrook and Becontree Wards

CPZ Project 2

In the summer of 2024, we have been consulting on the introduction of a further 6 CPZ schemes across Becontree, Valence and Chadwell Heath Wards as we continue the Council's vision to ensure "Residents live in, and play their part in creating, safer, cleaner, and greener neighbourhoods" as well as our commitment as a parking department to reduce car ownership and improve air quality. The outcomes of these consultations was assessed against the Council's CPZ decision making criteria and the decision was taken to implement all 6 schemes with installation having commenced in April 2025 and concluded August 2025.

School Streets

Since the previous annual report and in collaboration with Be First colleagues, we also continue with our commitment to School Street and consultation has been carried out.

Blue Badge Holder (Disabled Bay) Project

The introduction, removal and refreshing of Blue Badge holder bays is supporting the parking needs of some of our most vulnerable residents in the borough. The parking environmental design team work closely with the Council's mobility team to ensure those with mobility or mental health issues, (who hold a blue badge), are supported with the installation of a disabled bay. Since the last report we have undertaken the following:

- Number of new disabled bays installed this year - 71
- Number of disabled bays refreshed after this year - 20
- Number of disabled bays removed this year – 70

We are also currently processing our next round of blue badge bays and have 47 new locations planned, with 18 to be refreshed.

Blue Badge Enforcement

Blue Badge enforcement commenced in November 2021. From this date, until March 2025, a total of 286 Blue Badges were confiscated for being stolen, lost or used after the badge owner had deceased.

To date, we are progressing with prosecutions for misuse for most of these cases.

Traffic Management Order Process

Since the previous report the Parking and Environmental Design Team have processed in the region of 200 TTMO and TMO requests which have legally facilitated the introduction of parking schemes, traffic calming schemes, road closures, new developments and events.

Parking Suspension Process

Since April 2024 – March 2025, we have processed approximately 700 suspension applications which facilitates various utility works across the borough and ensures that motorists are clear that a parking bay is not in use for a period of time. A suspension may be required for works such as gas, electric or water works on either a planned or emergency basis.

Useful Links

All New parking schemes and road closures are displayed here:

<https://www.lbbd.gov.uk/new-and-proposed-traffic-and-parking-schemes>

Criteria for the introduction of a CPZ – Ref to Appendix A for summary:

<https://www.lbbd.gov.uk/sites/default/files/attachments/Criteria-used-for-decision-Implementation-of-CPZ.pdf>

CPZ related FAQs:

<https://www.lbbd.gov.uk/sites/default/files/attachments/FAQ%2015.7.21.pdf>

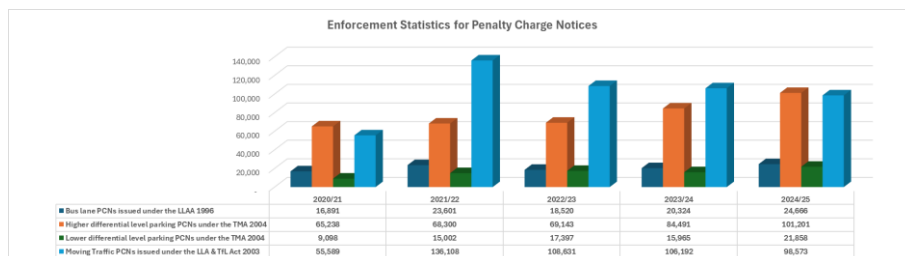
Traffweb System: <https://www.barking-dagenham-traffweb.co.uk/main.html>

Dropped Kerb Policy: <https://www.lbbd.gov.uk/dropped-kerbs-footway-crossings>

The dropped kerb policy was amended in April 2022 so that it's more flexible for those who are valid blue badge holders or electric vehicle owners to obtain a dropped kerb, subject to other criteria. The reason for this is that we are looking to support our most vulnerable residents as well as promote more healthy and sustainable modes of transport.

Blue Badge Bays: <https://www.lbbd.gov.uk/disabled-and-blue-badge-parking>

Operational Summary (Performance Data and Information)

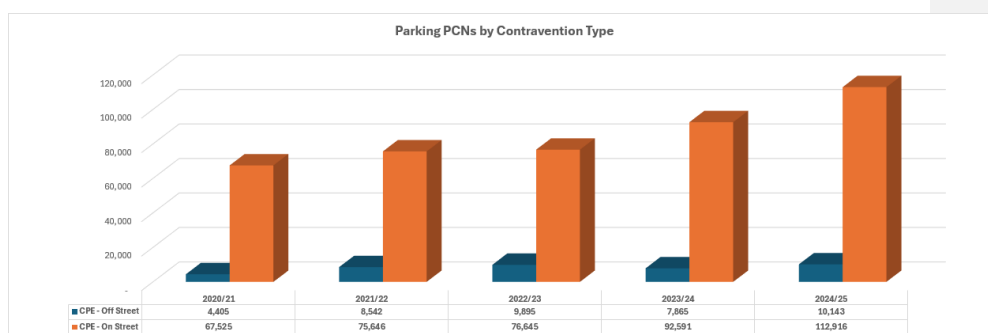


Key Notes:

LLAA – London Local Authorities Act

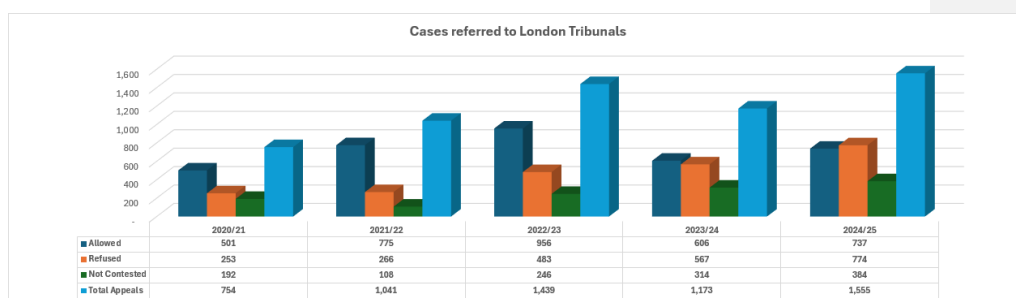
PCN – Penalty Charge Notice

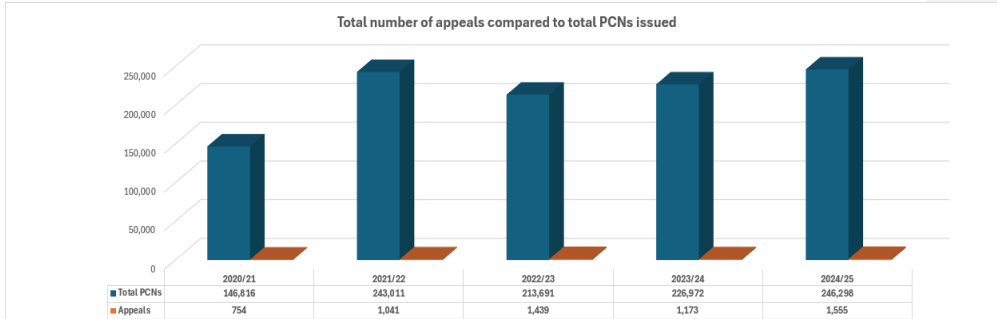
TFL – Transport for London



Keynote:

CPE – Civil Parking Enforcement





Parking Permits

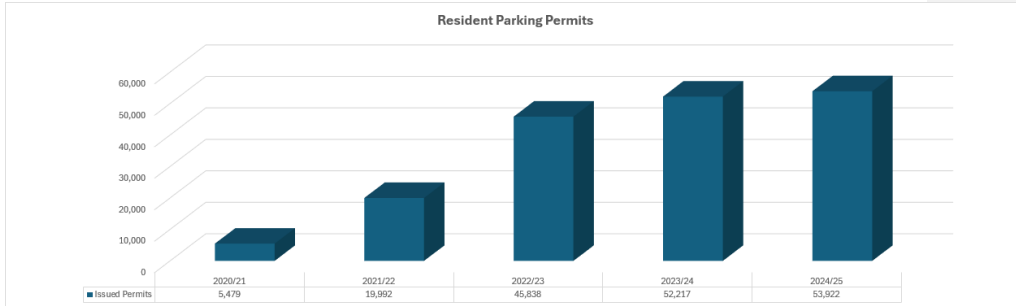
In line with the Council’s commitment to service improvement, ease of use and encouraging ‘Digital by Design’, we have focused customer permit interactions through the website. Our residents can apply for parking products at home, at work or on their smartphone. All permits are now administered online.

In a bid to assist our customers, we introduced the following changes:

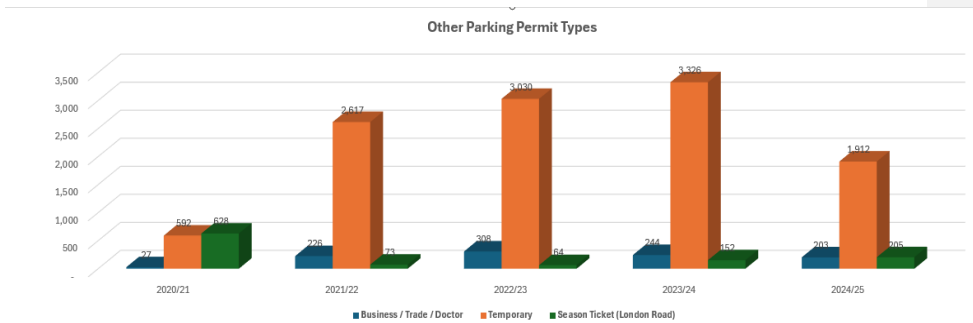
- No tariff increases in the last year
- Introduction of a zero charge for all vehicles with 0-50 co2 emissions to improve air quality
- Introduction of Community and Healthcare Permits for Key Workers and community workers
- Introduction of Associate Commuter Permits for London Ambulance service etc.
- Introduction of Short-Stay Boroughwide Permits
- Introduction of boroughwide Trade Permits for small business etc.
- Introduction of free Courtesy Blue Badges to help prevent vandalism and theft
- Introduction of Dropped Kerb Permits to enable residents to park on their own dropped kerbs without the need for a resident parking permit

Resident Parking Permits

The table below compares the sales of residents permits in the 2023/2024 financial year compared with previous financial years.



Other Parking Permit Types



Parking Around the Borough & Shopping Parades/Town Centres

Neighbourhood parades/local shopping parades play an important role in serving residents' shopping needs. These businesses rely on the local community as well as passing trade. Additionally, there is a requirement for loading/unloading facilities.

Patrols by our Civil Enforcement Officers support the need to maintain access, regulate the flow of traffic and maintain road safety and this is done by providing parking bays which are supported by Pay by Phone, thereby ensuring bays are not misused. These responsibilities are set within the content of national and London-wide strategies including the Mayor's Transport Strategy.

Our ambition to support businesses and to sustain thriving retail opportunities through our Core Strategy and Economic Development Strategy is set alongside our duty to manage traffic flows and congestion.

Parking Removals

The Parking service, in some circumstances, have to remove vehicles. These include:

- Vehicles which are parked dangerously
- If the vehicle is a persistent evader
- If a vehicle is in contravention of the parking controls
- Vehicles which are causing a serious obstruction
- Blue Badge Misuse and fraud
- If the vehicle has incorrectly purchased permit

The General Regulations for Clamping and the Removal and Disposal of Vehicles (Amendment) (England) Regulations 2007 for removals state when you have to wait either 15 or 30 minutes after the issue of a PCN before removing a vehicle and when you can immediately remove a vehicle after the issue of a PCN. Vehicles not identified as persistent evaders that are parked in a parking place must not be removed until 30 minutes have elapsed since the end of any period of paid parking.

Vehicles that have been identified as persistent evaders that are parked in a parking place will be removed once 15 minutes have elapsed since the end of any period of paid parking. Vehicles that are not parked in a parking place, such those observed on yellow lines, those misusing blue badges or those parked in dedicated spaces without complying with the restrictions (such as but not limited to a disabled bay or suspended bay) may be removed immediately after the issue of a PCN.

The Parking Investigation and Removals team have managed to remove 732 vehicles and disposed of 138 vehicles in the 2024/2025 financial year. That's an increase of approximately 46% vehicles being removed compared to the previous financial year.

The disposal rate has remained steady; however, the income has improved to £94,920 but totals £196,311 when the recovered PCN monies are included.

The Parking Investigation and Removals team have managed to deal with 91 cases of disabled blue badge misuse since April 2024

From the above figures we have had 37 (92.5%) successful prosecutions, with some further progressing to the prosecution stages.

Paid-For Parking

The Council has many paid-for parking places throughout the borough. These include off-street locations, (multi-storey car parks and surface car parks), and on-street locations, (parking bays and spaces). The below provides a list of the locations and the related Pay by Phone codes.

We now have emissions-based paid-for parking which, like our resident permit pricing structure, is designed to encourage healthier transport options such as the

use of public transport, walking and cycling or alternatively the use of less polluting vehicles such as electric vehicles.

Council Car Parks

Axe Street Service Road car park

(PayByPhone Code 805623)

Barking Park Western car park

(PayByPhone Code 805624)

Bobby Moore Way car park

(PayByPhone Code 805625)

Heathway multi-storey car park

(PayByPhone Code 805654)

London Road multi-storey car park

(PayByPhone Code 805626)

A season ticket is available for this car park. Also, you should note that there is a height restriction of 2.05m (6ft 9in) in this car park.

Riverside area car park

(PayByPhone Code 805629)

Wantz Road car park

(PayByPhone Code 805656)

Paid-For Parking Locations

Locations by zone number
805623 - Axe Street Service Road Car Park
805624 - Barking Park Western Car Park
805625 - Bobby Moore Way Car Park
805626 - London Road Multi Storey Car Park
805627 - London Road Season Tickets (8pm-6am weekdays only)
805629 - Riverside Area Car Park
805633 - Season Tickets (6am-8pm only) for London Road
805634 - Season Tickets 24hr for London Road Multi-storey
805654 - Heathway Multistorey Car Park
805655 - Season Tickets (6.30am-7.30pm only) Heathway MSCP
805656 - Wantz Road Car Park
805735 - Cartwright Road
806633 - John Smith House Car Park
806796 - Charlotte Road Area Car Park
805621 - Bastable Avenue

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805622 - Chelmer Crescent
805635 - Abbey Ward Area
805636 - Barking Town Centre (P/D Clockhouse Avenue)
805637 - Faircross Parade
805638 - Harrow Road
805639 - Longbridge Road
805640 - Park Avenue
805641 - Ripple Road (Cemetery)
805642 - Ripple Road (Westbury)
805643 - Rippleside Industrial Estate
805644 - Wakering Road
805645 - Bennett Road
805646 - High Road, Chadwell Heath
805647 - Morden Road
805648 - Barnmead Road
805649 - Beverly Road (opposite 114 - 106)
805650 - Halbutt Street (outside 147- 145)
805651 - Halbutt Street (outside 69)
805652 - Oxlow Lane (o/s Catholic Church of Holy Family)
805653 - Parsloes Avenue (opposite 260 - 242, 106 - 96)
805657 - Blithbury Road & Porters Avenue
805658 - Broad Street
805659 - Dag Heathway 1
805660 - Fiddlers Shopping Area
805661 - Gale Street
805662 - Green Lane Area
805663 - Heathway - Outside Heathway Methodist Church
805664 - Osborne Square
805665 - Royal Parade, Church Elm Lane
805666 - Goresbrook Road
805667 - Dagenham Avenue
805668 - Urswick Road
805731 - Goresbrook Road (o/s John's Church & Comm Centre)
805732 - Hatfield Road
805733 - Levet Road and Hurstbourne Gardens
805734 - Vincent Road
805736 - Chaplin Road
805821 - Ripple Road
805825 - John Burns Drive
805826 - Blake Avenue
805831 - Sisley Road
805832 - Eastbury Square
805834 - New Road
805835 - Centre Road

805839 - Oval Road North
805842 - Lodge Avenue
805843 - Hedingham Road
805844 - Neasham Road
805845 - Markyate Road
805846 - Ilchester Road
805847 - Waldegrave Road
805848 - Burnside Road
805849 - Haydon Road
805850 - Greenway
806207 - Five Elms Road
806208 - Halbutt Street
806209 - St Georges Rd
806210 - Heathway
806634 - Woodbridge Road
806797 - Charlotte Road
806798 - Church Elm Lane
806799 - Church Elm Lane
806800 - Church Elm Lane
806801 - Church Street
806802 - Crown Street
806803 - Exeter Road
806804 - Vicarage Road
806982 - Tenby Road
806983 - Tenby Road
806984 - Ashton Gardens
806985 - Ashton Gardens
807179 - Merriellands Crescent
807494 - Bonham Road, Dagenham
807495 - Grafton Road, Dagenham
809170 - Mizzen Street
809171 - Tide Street
809172 - Mast Street
809173 - Ketch Street
809221 - Hewett Road, Dagenham
809222 - Hobart Road, Dagenham
809223 - Cornwallis Road, Dagenham
809224 - Keppel Road, Dagenham
809225 - Parsloes Avenue, Dagenham
809226 - Verney Road, Dagenham
809227 - Braintree Road, Dagenham
809228 - Rusholme Avenue, Dagenham
809229 - Stansgate Road, Dagenham
809230 - Stour Road, Dagenham

809231 - Althorne Way, Dagenham
809232 - Gosfield Road, Dagenham
809233 - Gainsborough Road, Dagenham
809234 - Mayesbrook Road, Dagenham
809235 - Stevens Road, Dagenham
810034 - Farr Avenue

Lines and Signs Maintenance

Lines and signs maintenance is an essential aspect of ensuring parking and traffic compliance within the borough. Ambiguous and/or faded lines and signs increase the potential for non-compliance, thereby increasing the risk of congestion and other negative factors.

We have two approaches to parking maintenance- planned maintenance and reactive maintenance.

Our maintenance program focusses on ensuring that lines and signs are kept in good condition within the following key areas:

- Existing CPZs
- Locations of moving traffic offences/CCTV enforcement
- Safety markings such as junction protection markings (yellow lines)

In terms of our reactive approach, our Civil Enforcement Officers and Appeals Team are in regular contact with the PED Team to quickly alert them to any irregularities.

Service Performance

Corporate Complaints

The table below shows the number of corporate complaints received by the main parking service area compared to previous 5 years.

2024/25 saw a decrease in complaints at Stage 1 with 347 being logged. 319 of these were resolved at the first stage without escalation.

13 cases were registered to the LGO (Local Government Ombudsman) as some complainants sought intervention by them without the Council investigating first.

Of these 13 cases, 1 was upheld for maladministration. The remaining cases were not upheld by the LGO who either agreed with the action taken by us at the Stage 2 review stage, or they did not take up the investigation.

70 Freedom of Information requests and 48 Subject Access Requests were received and responded to.

Enquiry	Reporting year					
	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Stage 1 Corporate Complaints	294	556	957	712	396	347
Stage 2 Corporate Complaints	8	29	14	13	14	28
Freedom of Information (INC SAR)	59	67	71	89	114	118

In addition, the team responded to 11,876 permit related emails and 7,868 general enquiry emails.

We can also confirm that our colleagues in the Parking Environmental Design team (PED) received and actioned the following in the 2024/2025 year which were in relation to Controlled Parking Zone schemes, lines and signs and bays.

Complaints 23
 Enquiries 85
 FOI 14

Financial Information

Parking Account

	2024/25 Outturn £000	2025/26 Budget £000	2025/26 Outturn £000	2025/26 Outturn AL % £000
Expenditure:				
Premises	575	969	936	936
Transport	102	107	112	112
Supplies & Services	1,796	1,460	1,872	1,872
Third Party Payments	6	60	0	0
Management/Employees/Support	5,942	4,366	5,379	5,379
Capital Charges	80	75	75	75
Other Expenditure	1	0	0	0
Expenditure Total	8,503	7,037	8,374	8,374
Income:				
PCN Income	-12,025	-15,483	-15,603	-15,603
Non Staff Permits	-3,406	-1,690	-4,032	-4,032
Staff Permits	-238	-170	-494	-494
Pay and Display Off Street	-446	-446	-406	-406
Pay and Display on Street	-266	-680	-198	-198
Others	-915	-1,179	-156	-156
Income Total	-17,296	-19,648	-20,888	-20,888
Net (Surplus)/Deficit	-8,793	-12,611	-12,513	-12,513
Surplus Used to Fund:				
CONCESSIONARY FARES		5,488	5,448	5,448

CCTV & SECURITY		1,341	1,341	1,251
ENVIRONMENTAL ENFORCEMENT		578	289	
HIGHWAYS & HRA GROUND MTCE		544	1,020	1,020
HIGHWAYS		2,572	3,635	3,635
BOROUGH SPECIAL SCHOOL TRANSPORT		300	300	300
OUT OF BOROUGH SPECIAL SCHOOL TRANSPORT		2,402	2,959	2,959
PASSENGER TRANSPORT		1,597	1,656	1,656
Net Budget	-8,793	2,211	4,134	3,755
Parking Reserve Opening Balance		-2,548	-2,548	-2,548
Parking Reserve Closing Balance		-2,548	-2,548	-2,548

Initiatives and Aspirations for 2025/2026

The core aim of Parking Services is to maintain the expeditious flow of traffic along the highway and to improve its operational efficiencies.

Following on from the successful rollout of virtual residents permits and visitors vouchers, Parking Services will make more permit types available through an online self-service website. This will have the added benefit for the back office having very little intervention in the permit process and giving permit holders greater flexibility and control over their permits.

We are aware of the need for a smart device app to facilitate the process of purchasing visitor parking sessions and this is currently in development with our service provider. We anticipate this will be delivered during 2025.

Parking Zones and Safety Control Measures

The Parking & Environmental Design Team have an ambitious programme of works which features several parking schemes located throughout the borough. Many of these schemes are focussed near to schools or are based on expanding an existing scheme.

The continued aim of this project is to:

- Improve access to parking for residents, visitors, businesses and blue badge holders
- Improve road safety, particularly around schools and community hubs
- Improve air quality (Net-Zero ambitions)
- Reduce traffic congestion
- Improve access for all motorists including the emergency services

- Improved access for pedestrians - parking bays and yellow lines help to ensure pedestrians can safely use the footway which is especially needed for vulnerable residents such as wheelchair users, young children and those who are partially sighted.

Consultation with residents on the introduction of 6 new expansion schemes as part a second and new CPZ project has been undertaken and we are in the process planning and design a number of new locations for consultation.

Parking Customer Service

The team currently takes phone calls to assist in answering enquiries regarding all parking related matters including CPZs, permits and PCNs, Monday to Friday from 08:00 to 17:00 and can be contacted via 0203 307 4967.

From 1 April 2024 to 31 March 2025 the Parking Customer Service Team answered 35,108 phone calls, an increase of 1,949 calls since the previous year.

Mobility Service

Our Mobility team processes application for Blue Badges, Elderly Freedom Passes, Disabled Freedom Passes and Taxicard passes to assist residents of our borough.

In the 2024 – 2025 year they processed and issued the following workloads.

Blue Badge Applications	-	3901
Elderly Freedom Pass	-	2310
Disabled Freedom Pass	-	917
Taxicard	-	192

They also approved 202 disabled bay requests and contacted 13,191 applicants to handle their queries.

APPENDIX 1: PERMIT TYPES

Permit Type	No. of permits	Value
Non-Resident	3,321	£182,193.00
Associate Commuter Daily Vouchers	292	£0.00
Associates Commuter Annual Permit	37	£3,125.00
Boroughwide Business / Trade Permit - Annual	83	£42,195.00
Business / Trade Permit - Annual	149	£28,030.00
Care Agencies (On street only)	1	£250.00
Community and Healthcare Annual	718	£84,410.00
Community and Healthcare Short Stay	52	£0.00
George Carey School Visitor Vouchers	1	£0.00
Keyworker (On street only)	1	£100.00
Members Permit	5	£0.00
Monthly Associate Commuter Permit	1,817	£21,909.00
Red Permit - Annual	10	£800.00
Red Permit - Daily	58	£0.00
Red Permit - Monthly	82	£1,074.00
Short Stay Boroughwide Business / Trade Permit	3	£0.00
Short Stay Business / Trade Permit	9	£0.00
Voluntary Enterprise Sector (on street only)	3	£300.00
OTHER	965	£10,065.00
Admin Special Waiver - Borough Wide	110	£0.00
Admin Special Waiver - Specific Car Park	175	£0.00
Admin Special Waiver - Specific Zone	17	£0.00

Dropped Kerb Permit	625	£8,355.00
Parking Waiver Daily	27	£562.00
Parking Waiver Weekly	11	£1,148.00
Resident	52,254	£1,107,391.75
Annual Residents Permit	22,787	£998,516.25
Disabled Badge Holders Permit	988	£0.00
HW3 Annual Residents Permit	40	£1,454.00
MT1 Annual Residents Permit	69	£3,297.00
MT1 Temporary Residents Permit	2	£62.00
Temporary Residents Permit	3,285	£97,891.00
Visitor Vouchers 24H - Book of 10	1	£0.00
Visitor Vouchers 24H - Book of 10 - FOC	421	£0.00
Visitor Vouchers 24H - Single use vouchers	14,152	£0.00
Visitor Vouchers 4H - Book of 10	7	£52.50
Visitor Vouchers 4H - Single use vouchers	10,334	£0.00
WSQ Annual Residents Permit	129	£4,910.00
WSQ Temporary Residents Permit	39	£1,209.00
Season's Ticket	152	£46,826.10
London Road MSCP - 24 hour	87	£34,947.00
London Road MSCP - Days	42	£9,259.50
London Road MSCP - Overnight	12	£1,438.50
The Mall (Heathway)	11	£1,181.10
Staff	5,951	£51,088.00

Operational Permit - Annual	1,779	£2,040.00
Operational Permit - Daily	1	£0.00
School Staff and Teachers Permit - Annual	42	£4,955.00
School Staff and Teachers Permit -- Monthly	310	£3,813.00
Short Stay Operational Permit	104	£0.00
Short Stay Teachers Permit	53	£0.00
Staff Commuter Annual Permit	45	£3,280.00
Staff Commuter Daily Vouchers	744	£0.00
Staff Commuter Half day Vouchers	65	£0.00
Staff Commuter Monthly Permit	2,786	£36,730.00
Staff Commuter Monthly Permit (1 month)	22	£270.00

Suspension	529	£1,775,560.00
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Bay Suspension Daily	229	£255,305.00
Bay Suspension Daily - Emergency Works	35	£50,302.00
Bay Suspension Weekly	216	£1,142,614.00
Bay Suspension Weekly - Emergency Works	49	£327,339.00

TYPE	No. of permits	Amount Paid
Non-Resident	3,321	£182,193.00
OTHER	965	£10,065.00
Resident	52,254	£1,107,391.75
Season's Ticket	152	£46,826.10
Staff	5,951	£51,088.00
Suspension	529	£1,775,560.00

Grand Total	63,172	£3,173,123.85
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APPENDIX 2: Pay-By-Phone by Location

LOCATION	Parking Amount	Transactions
London Borough of Barking & Dagenham - Off Street		
Axe Street Service Road Car Park	£836.10	663
Barking Park Western Car Park	£16,706.10	28,685
Bobby Moore Way Car Park	£100,272.20	62,240
Cartwright Road	£307.30	464
Charlotte Road Area Car Park	£1,620.90	991
Heathway Multistorey Car Park	£71,314.50	33,963
John Smith House Car Park	£1,967.40	1,990
London Road Multi Storey Car Park	£178,350.80	24,662
London Road Season Tickets (8pm-6am weekdays only)	£3,435.40	28
Riverside Area Car Park	£1,282.80	313
Season Tickets (6.30am-7.30pm only) Heathway MSCP	£21,391.90	99
Season Tickets (6am-8pm only) for London Road	£37,068.43	110
Season Tickets 24hr for London Road Multi-storey	£127,969.28	940
Wantz Road Car Park	£222.30	216
Off Street Total	£562,745.41	155,364
London Borough of Barking & Dagenham - On Street		
Abbey Ward Area	£124,822.70	43,311
Althorne Way, Dagenham	£177.00	311
Ashton Gardens	£1,110.70	2,320
Ashton Gardens	£1,791.90	3,545
Barking Town Centre (P/D Clockhouse Avenue)	£92,584.70	51,077

Barnmead Road	£915.00	1,275
Bastable Avenue	£9,358.10	27,115
Bennett Road	£3,215.60	5,774
Beverly Road (opposite 114 - 106)	£533.70	1,361
Blake Avenue	£3,484.50	2,579
Blithbury Road & Porters Avenue	£1,335.40	2,587
Bonham Road, Dagenham	£643.80	1,967
Braintree Road, Dagenham	£20.30	29
Broad Street	£13,719.00	15,559
Burnside Road	£881.20	2,796
Centre Road	£2,197.20	1,264
Chaplin Road	£157.10	180
Charlotte Road	£493.40	571
Chelmer Crescent	£564.20	563
Church Elm Lane	£732.80	928
Church Elm Lane	£137.20	131
Church Elm Lane	£250.40	279
Church Street	£700.40	460
Cornwallis Road, Dagenham	£2.40	3
Crown Street	£267.60	181
Dag Heathway 1	£2,995.90	2,717
Dagenham Avenue	£4,052.80	3,143
Eastbury Square	£544.40	146
Exeter Road	£664.10	409

Faircross Parade	£11,125.30	40,407
Fiddlers Shopping Area	£4,035.00	7,037
Five Elms Road	£535.60	972
Gainsborough Road, Dagenham	£292.80	583
Gale Street	£2,497.40	2,666
Goresbrook Road	£992.70	1,085
Goresbrook Road (o/s John's Church & Comm Centre)	£234.60	344
Gosfield Road, Dagenham	£200.80	122
Grafton Road, Dagenham	£167.90	180
Green Lane Area	£18,412.00	67,635
Greenway	£132.00	249
Halbutt Street	£319.00	340
Halbutt Street (outside 147- 145)	£366.50	379
Halbutt Street (outside 69)	£388.70	740
Harrow Road	£2,635.60	3,537
Hatfield Road	£529.00	698
Haydon Road	£628.20	722
Heathway	£617.30	558
Heathway - Outside Heathway Methodist Church	£125.80	95
Hedingham Road	£223.40	367
Hewett Road, Dagenham	£397.50	1,272
High Road, Chadwell Heath	£16,222.70	21,716
Hobart Road, Dagenham	£947.30	903
Ilchester Road	£692.20	866

John Burns Drive	£3,874.20	6,503
Keppel Road, Dagenham	£48.10	51
Ketch Street	£104.50	47
Levet Road and Hurstbourne Gardens	£3,629.30	2,332
Lodge Avenue	£236.10	496
Longbridge Road	£22,203.50	12,800
Markyate Road	£386.70	812
Mast Street	£132.60	29
Mayesbrook Road, Dagenham	£202.30	350
Merriellands Crescent	£14.40	5
Mizzen Street	£126.80	42
Morden Road	£1,923.10	2,938
Neasham Road	£297.30	668
New Road	£830.40	663
Osborne Square	£562.10	411
Oval Road North	£1,006.40	721
Oxlow Lane (o/s Catholic Church of Holy Family)	£418.20	587
Park Avenue	£10,006.00	8,003
Parsloes Avenue (opposite 260 - 242, 106 - 96)	£2,493.80	1,906
Parsloes Avenue, Dagenham	£1,092.50	774
Ripple Road	£4,965.10	5,951
Ripple Road (Cemetery)	£1,742.60	1,737
Ripple Road (Westbury)	£8,481.80	5,837
Rippleside Industrial Estate	£672.80	618

Royal Parade, Church Elm Lane	£869.70	1,518
Rusholme Avenue, Dagenham	£38.10	20
Sisley Road	£1,041.90	274
St Georges Rd	£680.90	816
Stansgate Road, Dagenham	£168.30	288
Stevens Road, Dagenham	£554.50	1,269
Stour Road, Dagenham	£782.30	1,079
Tenby Road	£951.50	1,557
Tenby Road	£912.40	1,464
Tide Street	£57.00	12
Urswick Road	£1,297.30	975
Verney Road, Dagenham	£56.00	37
Vicarage Road	£519.40	308
Vincent Road	£1,375.30	743
Wakering Road	£9,228.40	3,949
Waldegrave Road	£3,137.80	8,298
Woodbridge Road	£1,397.60	1,708
On Street Total	£419,591.80	404,650
Grand Total	£982,337.21	560,014