



GET IN TOUCH!

There are lots of ways that you can get in touch with us.



You can call our Centre on **0208 215 3000**. Our operators can direct you to the appropriate team that can assist you with your enquiry.

To report a repair, you can call us on: **0208 592 7388** or you can report it online – it only takes a few minutes: **www.housing-repairs.lbld.gov.uk**
Reporting online is quick, easy, and available 24/7.

To get in touch with your Housing Officer you can either request a call back by calling **0208 215 3000** or email **housingservicesoffice@lbld.gov.uk**.

You can also visit the Dagenham Library on a Mondays between 9.20am to 3pm to speak to a member of the Housing Team face to face.

Get more involved with us and help shape the services we provide to you. You can find more information on our website at **www.lbld.gov.uk/housing** or by emailing our Resident Engagement Team at **residentsafetyengagement@lbld.gov.uk**.

Complaints

We will always aim to deliver a service you are happy with however, if this does not happen we have a formal complaint process that you can use. Please see further details on the council's website by searching 'complaints'. Alternatively, you can call our Contact Centre on **0208 215 3000** so we can try to help put things right.

