Lambeth and Sandwell models

Lambeth

Name: Lambeth Living Well Collaborative. This includes ‘The Hub’, which is the new ‘front door’ to mental health support.

Host organisation/how it’s commissioned: Service transformation work is driven by LLWC. Spend at October 2014 is £65m combined from Lambeth Council and Lambeth CCG, and there is an expectation of future savings. In fact, the ambition is to ‘turn the system on its head’ as shown in the graphic below. The Hub itself works within primary care.

Target client group: Adults of working age with SMI

Aims: Recovery and stay well; make their own choices and achieve personal goals; participate on an equal footing in daily life

Referral policy: Referral from primary care.

Core values: Recognise people as assets; build on people’s existing capabilities; peer support; blurring distinctions; facilitating rather than delivering; mutuality and reciprocity. Co-design and collaboratively deliver services; co-production.

Model of care: see graphic below.
Staffing/resources: The Hub has social workers, psychiatric nurses, occupational therapists, peer supports and community support guides working under one roof.

More information can be found here:
**Sandwell**

**Name:** Sandwell Esteem Team

**Host organisation/how it’s commissioned:** Part of Sandwell Integrated Primary Care Mental Health and Wellbeing Service (also called the Sandwell Wellbeing Hub). The hub is funded by the Sandwell and West Birmingham CCG and cost £490k in 2012/13, rising to £570k in 2013/14.

**Target client group:** The team targets those on the SMI register, but is open to anyone over the age of 16 who is registered with a Sandwell GP.

**Aims:** To improve social, mental and physical health and wellbeing in the borough of Sandwell; to help people with mild to moderate mental health problems and complex social needs at an early stage to prevent deterioration and admission to secondary care services. It aims to empower clients to take control over their own lives by offering guided therapies and tools for self-help.

**Referral policy:** Referrals are accepted from primary, secondary, community care, social care and probation services – as well as self-referral.

**Core values:** never turn a client away; never discharge a client if they are not well; always make sure there is a seamless handover if a client needs a different service.

**Model of care:** See graphic below
**Staffing/resources:** the team employs six link workers who provide care coordination for complex clients, acting as navigators through the health and social care system. They typically have a social worker background and/or personal experience of mental health problems. They refer clients to a variety of statutory and voluntary sector services such as social services, debt advice agencies, substance misuse agencies, therapeutic services and peer support groups.

**More information can be found here:** http://www.kingsfund.org.uk/publications/esteem-team