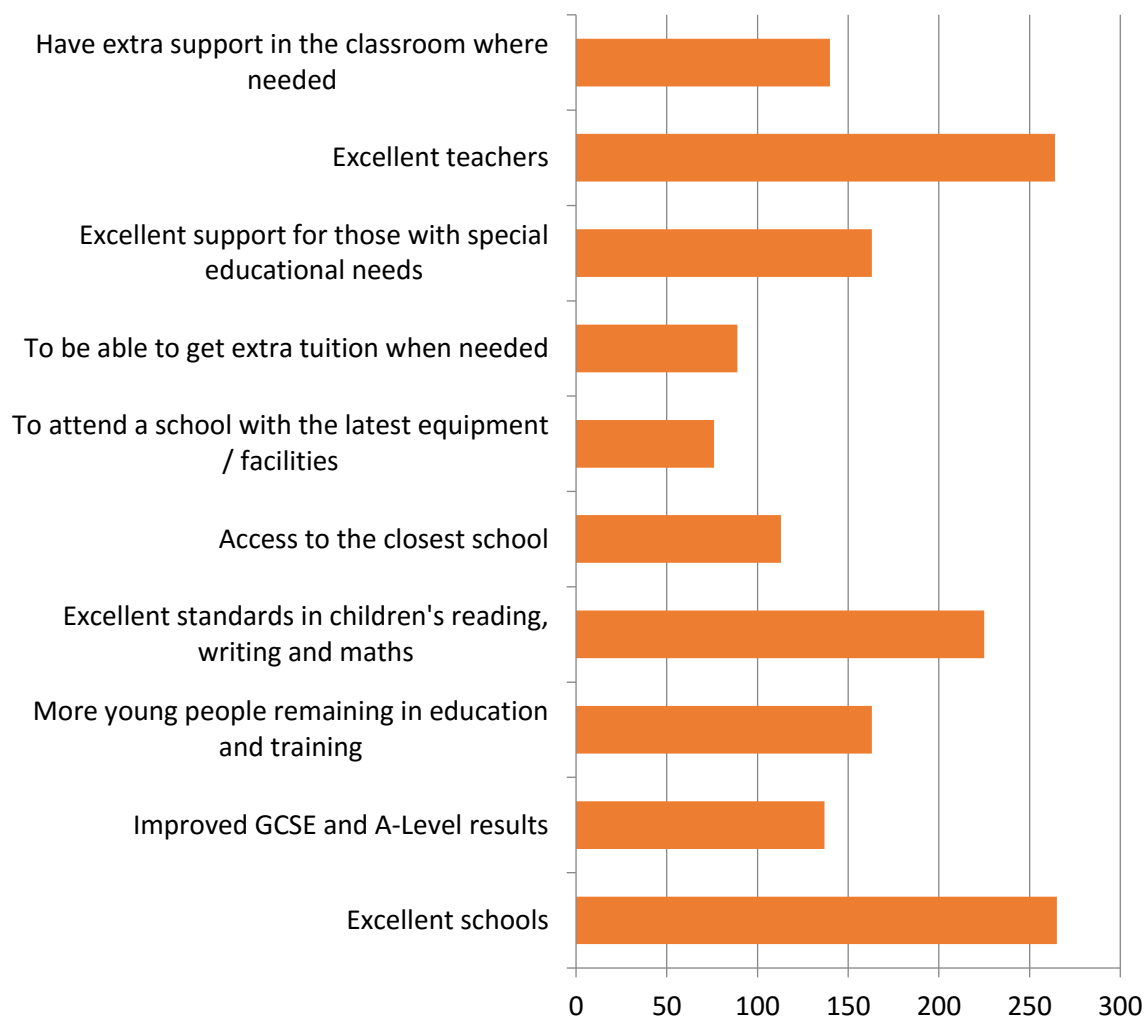


Online Consultation Results

For each question respondents were asked to choose three priorities, and to suggest priorities not listed.

1. Education



Answer	% Total*	% Frequency**	Count
Excellent schools	16%	47%	265
Improved GCSE and A-Level results	8%	24%	137
More young people remaining in education and training	10%	29%	163
Excellent standards in children's reading, writing and maths	14%	40%	225
Access to the closest school	7%	20%	113
To attend a school with the latest equipment / facilities	5%	13%	76
To be able to get extra tuition when needed	5%	16%	89
Excellent support for those with special educational needs	10%	29%	163
Excellent teachers	16%	47%	264
Have extra support in the classroom where needed	8%	25%	140
[No Response]	1%	2%	13
Total	100%	-	1,648

Comments

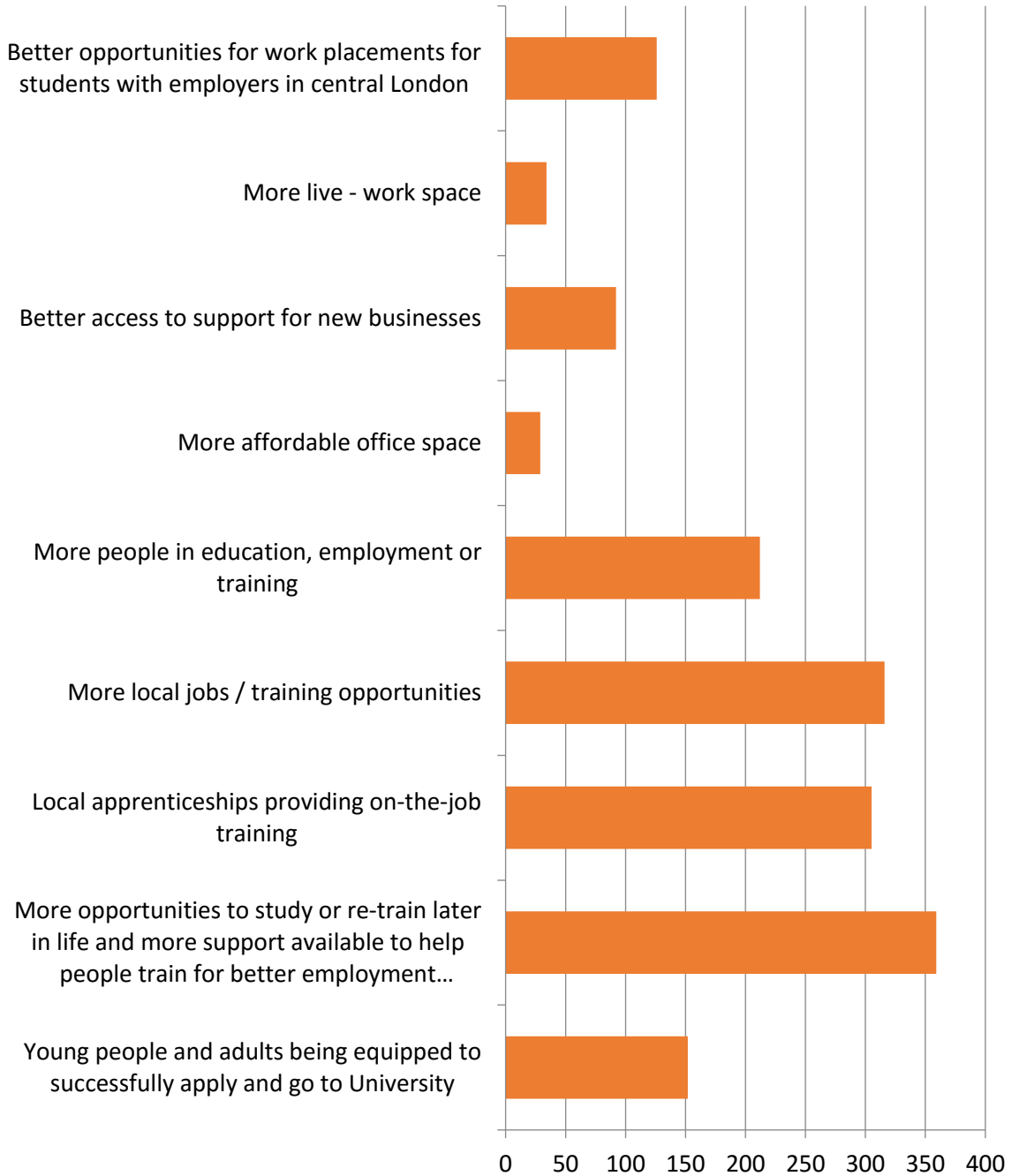
Responders favoured the objectives of 'excellent schools', 'excellent teachers', 'excellent standards' in reading, writing and maths, and 'excellent support for those with special educational needs'. These options were generally favoured over the ability to receive extra tuition and the option of attending a school with the latest equipment and facilities.

Specific other responses echoed the above sentiments, and often stated that all options listed are important. Others stated a preference for support for early years services, students with disabilities, teachers, adult education and help into work, training or apprenticeship. Some expressed a concern for racial tension within schools and a lack of support for those whose first language is not English. Some expressed a desire for a diversification of available school type within the Borough.

* The percentage of all responses which chose this answer.

**The percentage of respondents who chose this answer.

2. Skills and training



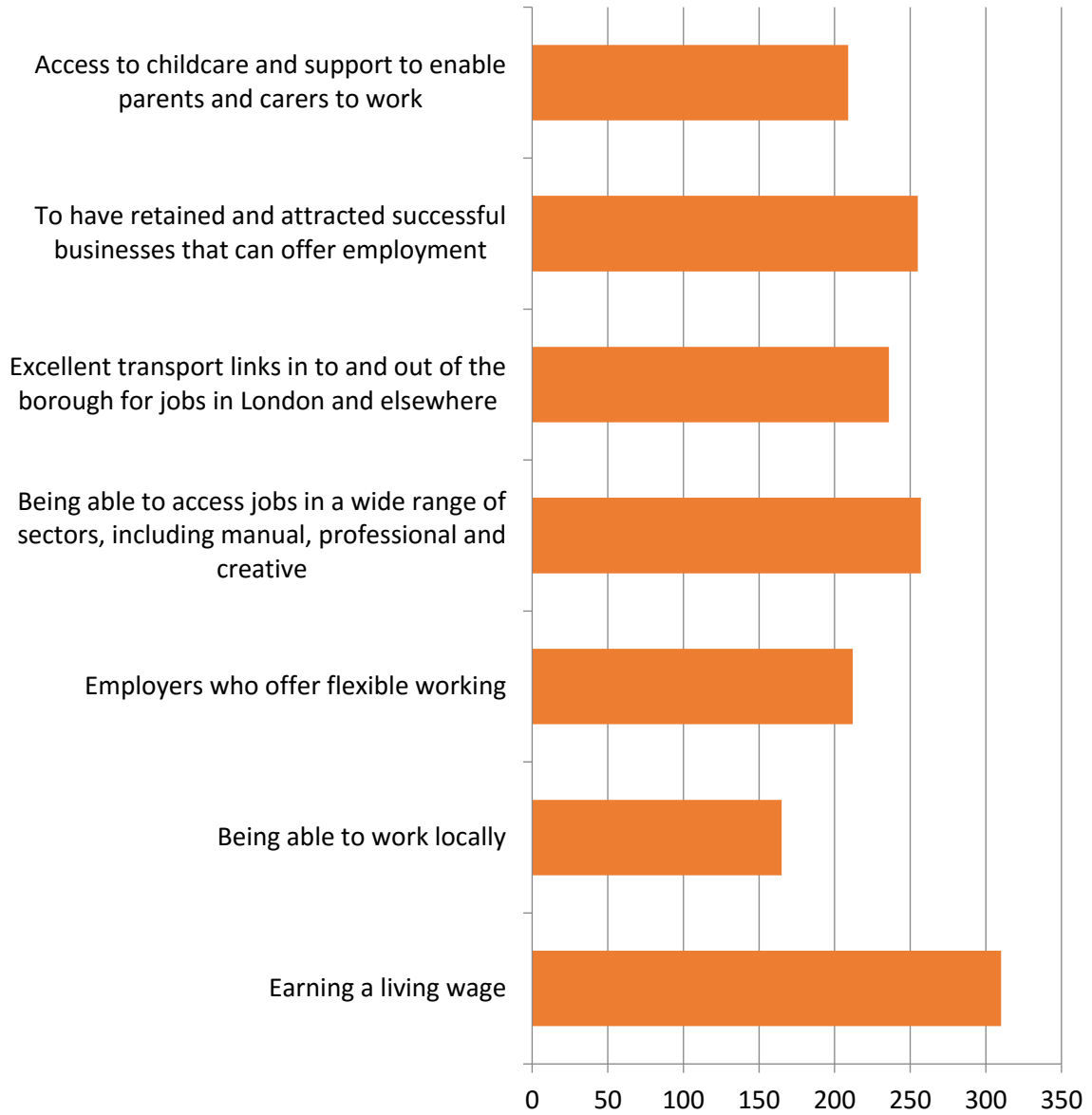
Answer	% Total	% Frequency	Count
Young people and adults being equipped to successfully apply and go to University	9%	27%	152
More opportunities to study or re-train later in life and more support available to help people train for better employment prospects	22%	64%	359
Local apprenticeships providing on-the-job training	18%	54%	305
More local jobs / training opportunities	19%	56%	316
More people in education, employment or training	13%	38%	212
More affordable office space	2%	5%	29
Better access to support for new businesses	6%	16%	92
More live - work space	2%	6%	34
Better opportunities for work placements for students with employers in central London	8%	22%	126
[Unknown Value!] "Young people and adults being equipped to successfully apply and go to University"	2%	5%	28
[No Response]	1%	2%	9
Total	100%	-	1,662

Comments

Respondents prioritised support for re-training and gaining vocational qualifications in adulthood, as well as jobs and apprenticeships in the local area. These were considered more important than the availability of live-work space, the affordability of office space and support for new businesses.

Other specified answers concurred with the above, focusing on the locality of jobs and the availability of apprenticeships and opportunities later in life. Others prioritised support for careers services within schools, and described the link between employment, skills and training and other areas such as transport and housing.

3. Income and Employment



Answer	% Total	% Frequency	Count
Earning a living wage	19%	55%	310
Being able to work locally	10%	29%	165
Employers who offer flexible working	13%	38%	212
Being able to access jobs in a wide range of sectors, including manual, professional and creative	16%	46%	257
Excellent transport links in to and out of the borough for jobs in London and elsewhere	14%	42%	236
To have retained and attracted successful businesses that can offer employment	15%	45%	255
Access to childcare and support to enable parents and carers to work	13%	37%	209
[No Response]	1%	2%	13
Total	100%	-	1,657

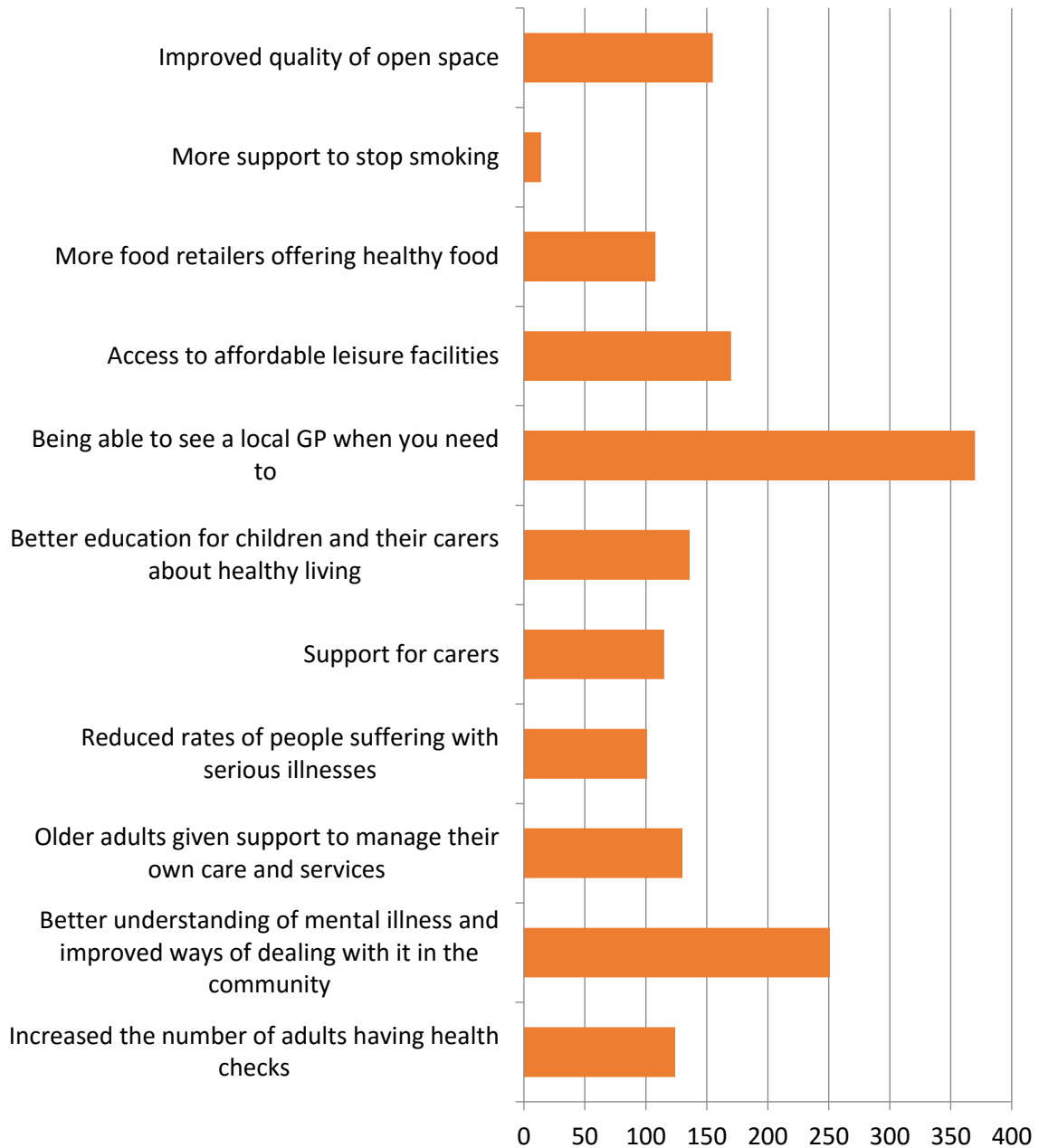
Comments

Responses were relatively evenly spread out across the options listed above, though responders did express a priority towards ensuring the living wage.

While the ticked option responses were, contrary to answers regarding skills and training, less concerned with working in the local area, otherwise specified answers frequently prioritised the availability of well-paid, professional jobs within the Borough.

Other answered echoed the desire for better-paid work, and many expressed a desire for big business in the Borough.

4. Health



Answer	% Total	% Frequency	Count
Increased the number of adults having health checks	7%	22%	124
Better understanding of mental illness and improved ways of dealing with it in the community	15%	45%	251
Older adults given support to manage their own care and services	8%	23%	130
Reduced rates of people suffering with serious illnesses	6%	18%	101
Support for carers	7%	20%	115
Better education for children and their carers about healthy living	8%	24%	136
Being able to see a local GP when you need to	22%	66%	370
Access to affordable leisure facilities	10%	30%	170
More food retailers offering healthy food	6%	19%	108
More support to stop smoking	1%	2%	14
Improved quality of open space	9%	27%	155
[No Response]	0%	1%	4
Total	100%	-	1,678

Comments

Responses distinctly prioritised the availability of GPs, and the understanding and support for mental illness within the Borough. Of less importance are smoking cessation services. All other listed options, including open spaces, food quality, leisure facilities, education, support for carers and self-care all received similarly even support.

Other responses raised similar issues to those listed above, with many concerned with the quality of food available, the local environment, available facilities for exercise and addiction. Many wished to see an increased availability of GPs, and frequently prioritise a preventative approach to health.

5. Housing



Answer	% Total	% Frequency	Count
More high quality homes	9%	26%	147
More family homes	10%	29%	165
More housing for people living with disability and long term illness	5%	16%	91
More choice of affordable housing	19%	55%	312
Warmer and more energy efficient homes	6%	19%	108
Housing that will attract people to the borough	6%	19%	108
Reduced numbers of homeless people	10%	29%	162
High standards of refurbishment to existing council homes	9%	27%	154
Greater control of the private rented sector	16%	47%	265
Less overcrowding	9%	27%	151
[No Response]	0%	1%	5
Total	100%	-	1,668

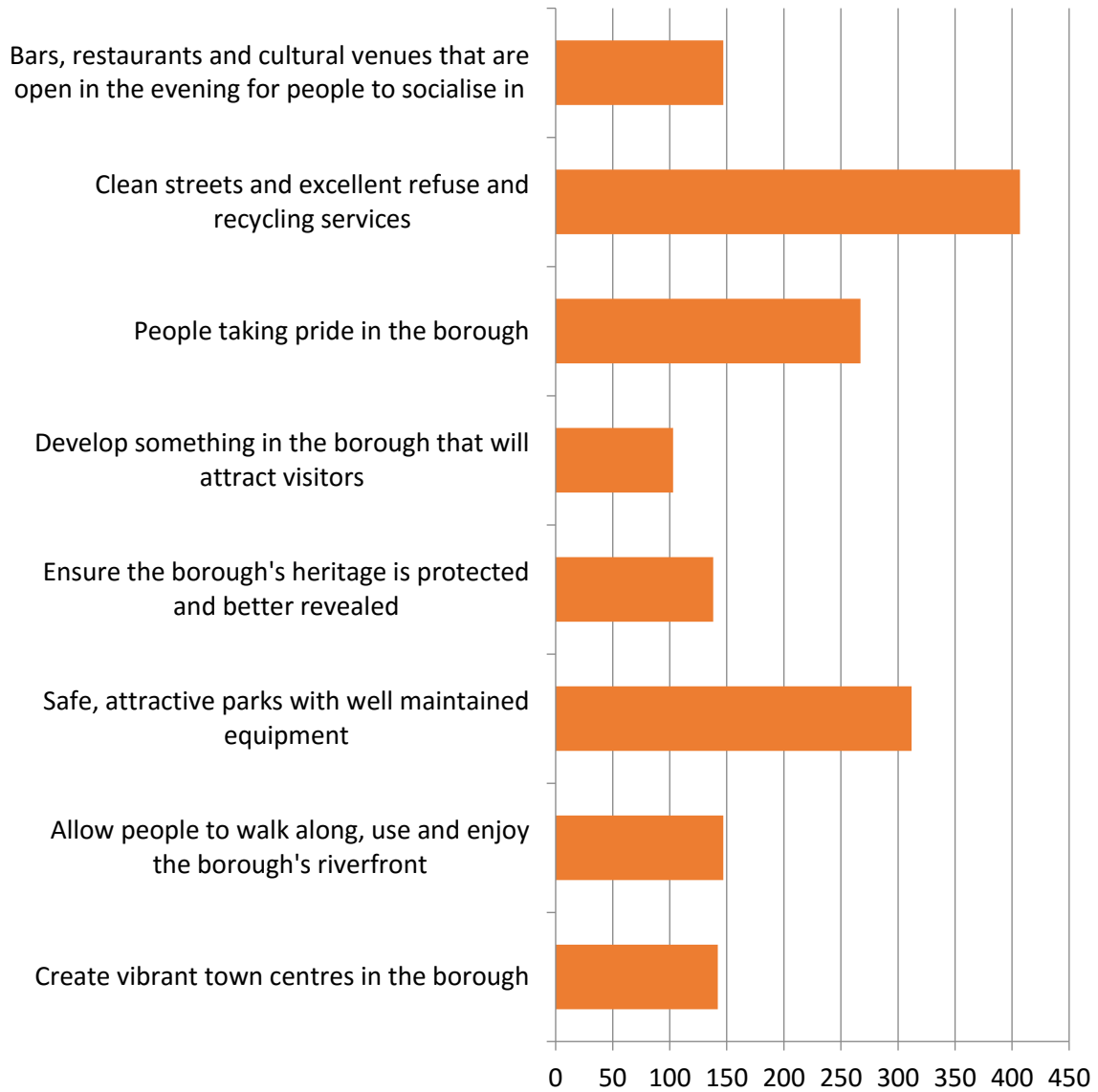
Comments

Respondents clearly favoured a great choice of 'affordable housing', as well as greater control of the private rented sector. All other listed options received moderate support, though slightly less favoured were housing for those with disabilities or long-term illness, energy efficient homes or housing to attract people into the Borough.

Other responses raised similar and well-established concerns regarding the control of the private rental sector, rogue landlords, overcrowding and multiple occupancies, and the availability of affordable, social and council housing.

Several respondents expressed a concern regarding the allocation of housing to applicants from outside the Borough.

6. Environment



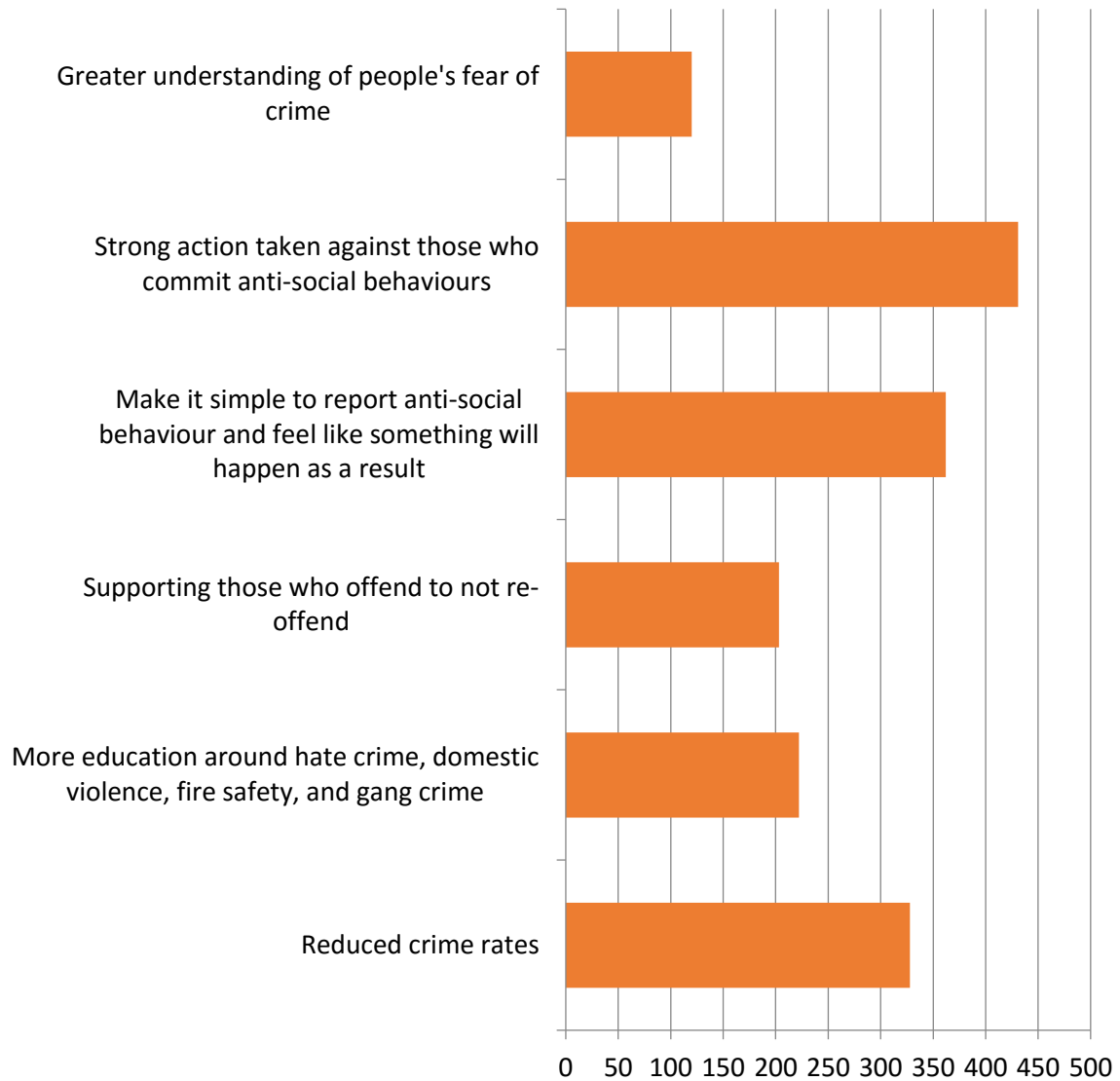
Answer	% Total	% Frequency	Count
Create vibrant town centres in the borough	9%	25%	142
Allow people to walk along, use and enjoy the borough's riverfront	9%	26%	147
Safe, attractive parks with well maintained equipment	19%	55%	312
Ensure the borough's heritage is protected and better revealed	8%	24%	138
Develop something in the borough that will attract visitors	6%	18%	103
People taking pride in the borough	16%	47%	267
Clean streets and excellent refuse and recycling services	24%	72%	407
Bars, restaurants and cultural venues that are open in the evening for people to socialise in	9%	26%	147
[No Response]	0%	1%	5
Total	100%	-	1,668

Comments

Responses clearly prioritised cleanliness, refuse and recycling services, the quality and safety of parks and civic pride in the Borough. Other listed responses received a relatively even level of support, though fewer responses were concerned with using the environment to attract visitors to the Borough.

Other responses concurred with the listed priorities, but were also commonly concerned with issues around safety, anti-social behaviour and civic pride, focusing on the negative impact of litter, ASB, drugs and similar behaviours upon the environment of the Borough. Several respondents raised the question of improving cycling infrastructure in the Borough.

7. Crime and ASB



Answer	% Total	% Frequency	Count
Reduced crime rates	20%	58%	328
More education around hate crime, domestic violence, fire safety, and gang crime	13%	39%	222
Supporting those who offend to not re-offend	12%	36%	203
Make it simple to report anti-social behaviour and feel like something will happen as a result	22%	64%	362
Strong action taken against those who commit anti-social behaviours	26%	76%	431
Greater understanding of people's fear of crime	7%	21%	120
[No Response]	0%	1%	6
Total	100%	-	1,672

Comments

Listed responses favoured an overall reduction in the crime rate, as well as improving the reporting of, and enforcement against, anti-social behaviour. On the other hand, understanding of residents' fear of crime, support to stop offenders re-offending, and education around specific issues such as hate crime, domestic violence, fire safety and gang crime were of slightly less importance.

Enforcement of crime and anti-social behaviour was the foremost priority for otherwise specified responses, with many listing examples of ASB and 'low-level' crime in the Borough, including cases of sexual harassment. An increase in the number and visibility of police and community support officers on foot in the Borough was often requested.

Several specified responses also focused on increasing facilities and opportunities for young people, such as Youth Centres, as a means by which to reduce ASB and 'low-level' crime.