

Introduction of new Controlled Parking Zones (CPZ) in Barking & Dagenham

1. What is a Control Parking Zone (CPZ)?

CPZs are designed to help people park in their local area, by restricting people from other areas parking in their roads. They can also help reduce traffic congestion and air pollution.

Within a Controlled Parking Zone (CPZ), only residents who have applied for a permit can park on certain roads during set hours. People who don't live in the CPZ area cannot apply for a permit. Residents can also apply for visitor permits.

Parking bays and signs are installed in CPZ zones to clearly show motorists the parking restrictions that apply within the zone.

2. Why did the council choose to bring in a CPZ to this area?

CPZs put local people first. They help residents and businesses to park in their neighbourhoods by stopping people from outside the local area from parking there. Commuters for example, can create a massive problem for residents who live near a train or tube station, shops or where people come to work, by taking up parking spaces.

CPZs help to reduce overall traffic, improve traffic flow and tackle congestion. They also improve safety, particularly around schools, by reducing inconsiderate parking. They help emergency vehicles and refuse vehicles to reach places by ensuring vehicles don't block access.

They also give people better access to local services such as parks, local shops and other community venues.

Finally CPZs improve air quality by reducing the amount of time drivers spend driving around in search of available parking spaces, reducing the amount of pollution that vehicles give out into the air. They can also encourage more sustainable types of travel such as public transport, cycling and walking.

As our population gets bigger and we are seeing more and more cars on our roads, CPZs make parking easier for residents and businesses, and protect against future parking pressures.

3. Why did the council choose my street / area?

Your local area has been chosen to be a CPZ for a number of reasons:

- There have been several reported traffic accidents within the zone and local people have asked us to improve parking in the area.
- Concerns have been raised about road safety at nearby schools due to inconsiderate parking and increased traffic, particularly during the school run.
- A number of shopping parades and community hubs such as health centres and libraries are nearby which increases traffic and traffic congestion.
- The extra traffic on the roads is increasing air pollution.

4. Which streets will be included in the CPZ and what timings apply?

Full details of the scheme plans (with a list of streets) can be viewed on our website by visiting www.lbbd.gov.uk/wheretopark and clicking on the 'new and proposed traffic and parking schemes' tab.

On bank holidays, permits are not required if you are parked in a resident or business parking bay. You also don't need to use a visitor's permit for your guests on any bank holiday.

5. When will the CPZ start?

The scheme will go live on **1 July 2019**. From 8.30am onwards from this date, all vehicles parked within this zone will need to have purchased a permit during the operating times unless they have a blue badge.

Any vehicle that has not purchased a permit may receive a Penalty Charge Notice (PCN).

6. What will happen on our streets to prepare for the CPZ to start?

CPZ posts, signs and parking bay markings will be installed within the zone. Due to the large scale of this project, we will install the scheme one road at a time. We will start works from **1 April 2019**, although this date will depend on the weather.

Signs to warn drivers will go up around one week before we start work on a road. While these works are being carried out, some parking may be restricted so we can paint the road markings but we will try to get this done as quickly as possible. Please make sure you check signs to see where and when we need you to park elsewhere while the painting takes place, otherwise you run the risk of getting a Penalty Charge Notice (PCN), or having your vehicle relocated.

7. Who can apply for permits in a CPZ?

In a CPZ you need a permit to park. Only residents and businesses located within a zone, except those living in a car-free development, can buy permits. This helps stop drivers from outside an area from being able to park there, making it easier for residents in a zone to park near their homes.

8. How much do the permits cost?

Parking permit costs are now based on a vehicle's CO2 emissions and this can be found at Appendix A.

Alternatively you can view permit costs here <https://www.lbbd.gov.uk/permit-prices>

Vehicles displaying a valid blue badge are allowed to park within the CPZ bays, and don't need to buy a permit.

Households can get free permits for up to two electric vehicles if they are in the 0 – 50 CO2 category.

9. Why isn't the permit for the first vehicle free?

We have to charge for permits to help us cover the set-up, maintenance and ongoing enforcement of the zones - we need to do this to ensure residents can park in their local area. All boroughs are required to charge for parking for this reason.

10. Why are permits for some vehicles more expensive?

As part of our commitment to improve air quality for residents, our parking permit fees and charges are based on CO2 emissions which harm the environment. Costs are higher for higher polluting vehicles, to encourage people to move to lower polluting vehicles that are less harmful for the environment.

Households can get free permits for up to two electric vehicles if they are in the 0 – 50 CO2 category.

11. What are the vehicle emissions for my vehicle?

To find out about the emissions of your vehicle, you can either look on your vehicle log book (V5C) or you can use this link www.lbbd.gov.uk/caremissions

12. Do people have to pay more if they have more than one car?

Each household pays a set permit cost for up to two vehicles. To reduce congestion caused by parked vehicles and to improve road safety, households with three or more vehicles have to pay more for their third, fourth, or fifth vehicle.

13. How do I apply for my resident and visitor permits?

Resident and visitor permits will be available to purchase from **10 June 2019** (three weeks before the go live date)

You can apply for your permits by visiting www.lbbd.gov.uk/permitapplications

All permits are now virtual, so you won't receive a paper permit or need to display anything in your vehicle – our systems will be able to tell who has a permit and who hasn't. Please note that your permit will only be valid in the zone you live in – you won't be able to use it to park in other CPZ zones in the borough.

Information on the permits and current costs can be found on the following link: <https://www.lbbd.gov.uk/permit-prices>

If you already have a permit as you already live in a CPZ zone we are now extending, your permit will be valid and you won't need to buy a new one or do anything.

14. If I am disabled, do I need a permit?

Vehicles that display a valid blue badge do not have to purchase a permit.

15. What about older people or disabled people who can't get online - how can they get a parking or visitor permits?

We can provide support to residents who don't have access to the internet or who need extra help to apply for their permits. Residents can get support to apply for their permits at the following libraries across the borough:

Library	Address	Opening Hours
Barking Library at Barking Learning Centre	2 Town Square, Barking IG11 7NB	Monday to Thursday 9am – 9.30pm Friday and Saturday 9am - 5pm Sunday 10am – 4pm
Dagenham Library	1 Church Elm Lane, Dagenham RM10 9QS	Monday to Thursday 9am – 7pm Friday and Saturday 9am – 5pm Sunday – CLOSED
Thames View Library	Sue Bramley Community Centre, Bastable Avenue, IG11 0LG	Monday 10am - 5pm Tuesday 10am - 7pm Wednesday 12pm – 5pm Thursday – CLOSED Friday 12pm – 5pm Saturday 11am – 3pm Sunday – CLOSED

If a resident needs extra support, they can also call the Contact Centre on 020 8215 3000 between 8am and 6pm, Monday to Friday. They will take your details and arrange for a Parking Officer to call you.

16. What do I do if I have a visitor?

Visitors will only need to pay for parking during the hours of operation of the zone. When you have a visitor, you can purchase a permit online and this will be instant once payment has been made. Any payment made for permits is not refundable.

You need to set up a resident permit account on Ringo and all you need is your visitor's vehicle registration number, the date they will be staying, and how long they will be staying for.

You can either activate a virtual permit when your visitor is actually parking up or you can do it in advance if you know the date and time that your visitor will be arriving.

Once you have created one permit, your card and vehicles will be remembered by the system. This makes it easy to order new visitor parking permits in the future.

Current Visitor Permit prices

- 4 hours: £0.75
- 1 day: £1.38

17. I regularly have carers and medical professionals visiting me at my home, do they need a permit?

If you receive home visits from a carer then you may be entitled to a carer's parking permit.

Staff who work for a carer's agency providing home care to multiple residents in the borough may also apply for a carer's permit.

How to apply

You can apply for a new carer's permit or renew an existing one by completing the application form online.

If you are a resident receiving care you just need to provide proof of your care needs such as;

- a letter from your GP or NHS
- welfare benefit entitlement letter confirming you are in receipt of the Care component of Disability Living Allowance (DLA) or Personal Independence Payment (PIP)

If you are a care provider/agency you must provide proof that you are providing care to a Barking and Dagenham resident (e.g. a contract).

Permit prices are as follows;

- 6 month permit, £83.50
- 12 month permit, £125

18. Does a permit guarantee me a space outside of my home?

The permit scheme does not guarantee a parking space outside your home. But it should make it easier for you to park because it stops people who live outside the zone from being able to park there. During the zone's operating times, only residents and their visitors who hold a relevant parking permit can park there.

19. Will my permit be valid in all parts of the borough?

No, your permit is only valid for the zone you live in. Residents with permits for other zones will also not be able to park in your zone.

20. What if I have a company car or van?

If you have a company vehicle, you can still apply for a permit. We just need a letter from your company on their headed paper confirming that you are the authorised driver or vehicle keeper. The letter needs to show the vehicle registration.

21. Do I need a permit if I want to park my motorbike, moped or scooter?

No, solo motorcycles, mopeds and scooters do not require a permit to park within a CPZ area.

22. What are the different types of parking bays?

Permit Holder Bays – these are bays designated for all valid permits, or particular types of permit as stated on the signs e.g. 'resident permit holders only' or 'business permits only'

Shared use bay - these are bays designed for both permit holders (without additional charge) such as business, carers, voluntary as well as there being an option for or non-permit holders who must 'pay by phone' to park there. These bays have a 'maximum stay' that only 'pay by phone' users must follow. These are typically located around community hubs, green spaces, nursing homes and so on. The option to 'pay by phone' is cashless and is operated via RingGo.

23. Where can't I park?

Yellow lines indicate where vehicles should not be parked.

Single yellow lines - these mean that on certain days and times no one can park there. Check signage near the yellow lines for more information about the hours.

Double yellow lines – these mean no one can park there all the time, 24 hours a day, all year round. All double yellow lines in Barking and Dagenham operate seven days a week, including bank holidays.

24. How can the council ensure that only residents get parking and visitor permits?

Only vehicles registered to an address within the designated CPZ zone are able to obtain a permit.

25. Are these the first CPZs in the borough?

There are several CPZ areas already in place across the borough. The aim of this exercise was to make them more consistent and fair, as some CPZs operated on different times, making the parking restrictions on some streets very different to other streets nearby.

26. How will the CPZ affect air quality?

CPZs improve air quality by reducing the amount of time drivers spend driving around in search of available parking spaces, reducing the amount of pollution that vehicles give out into the air. They can also encourage more sustainable types of travel such as public transport, cycling and walking.

27. What is being done about commercial vehicles?

Within CPZ zones, the maximum size of vehicle you can get a permit for is 2.3m in height or 5.25m in length.

28. Does the CPZ help to reduce inconsiderate parking around schools?

Parking enforcement around schools is a key priority for us as we recognise that inconsiderate parking near schools can cause significant road safety and traffic congestion issues. CPZs help us to enforce against this, by restricting drivers who live outside a zone from being able to park there.

29. What is the Ultra Low Emission Zone (ULEZ) and how will it affect our CPZ?

From 25 October 2021 Transport for London (TfL) are extending the Ultra Low Emission Zone (ULEZ) to inner London, which will include the London Borough of Newham. This will mean vehicles that don't meet the minimum required emission standards will have to pay a charge to enter the ULEZ.

This could mean some drivers will try to park their vehicle in the borough to avoid paying the charges associated with entering the zone, causing additional parking stress for our local residents. With the CPZ they won't be able to.

For more information about ULEZ, please use this link www.lbbd.gov.uk/ulez

30. What about people who have driveways?

You do not need a permit to park on your driveway. Only vehicles parked on the road or footway as marked will need to hold a permit.

When CPZ zones are designed we consider the need for those with residential dropped kerbs to safely access parking on their driveway. Therefore, yellow line restrictions, reflecting the operating period of the related zone are installed across the dropped kerb with parking bays installed either side.

31. Isn't this about making money? Why are we being charged for permits when we already pay our Council Tax?

This isn't about making money. We have done this to make CPZ zones across the borough fairer and more consistent. They will make roads safer, reduce traffic congestion and air pollution, and make it easier for people who live locally to park near their home.

We have to charge for permits to help us cover the set-up, maintenance and ongoing enforcement of the zones - we need to do this to ensure residents can park in their local area.

APPENDIX A

All resident permits are valid for 1 year from the date of issue.

(Prices effective from 13 September 2018)

Tariff band	Emissions (CO2) g/km	Up to 2 vehicles per household	3rd Vehicle per household	4th Vehicle per household	5 or more Vehicles per household
1	0 to 50	Free	£45	£45	£45
2	50 to 100	£18	£45	£45	£45
3	101 to 140	£36	£45	£54	£63
4	141 to 160	£45	£56.25	£67.50	£78.75
5	161 to 180	£51	£63.75	£76.50	£89.25
6	181 to 255	£80	£100	£120	£140
7	Over 256	£140	£175	£210	£245

(1) subject to the provisions of the Order

(2) Only applicable in off-street car parks where the use of residents' permits is permitted

(3) An additional charge of £50 will be applied to all resident and business parking permits for diesel vehicles that do not meet the Euro 6d emission standards with effect from 13th September 2018, which will rise to an additional charge of £75 with effect from 1st April 2019.

(4) Any additional vehicle resident permits in excess of 2 vehicles are subject to a minimum charge of £45