Frequently Asked Questions

Please Retain For Your Information

Q1 How much will my footway crossing cost?
A1 Unfortunately we are unable to quote a price until an inspection of your property following receipt of an application has taken place as the cost is specific to each property and will differ according to the construction type and depth of the pavement outside your home.

Q2 How long does it take to approve and install the crossing from application to completion?
A2 We aim to install your crossing within 12 weeks from receipt of your application (subject to all conditions being met).

Q3 How long will it take for me to receive my quotation?
A3 We aim to notify you of your quotation cost within 4 weeks of receipt of your application, however if we are unable to meet this target we will let you know what the reason is for the delay.

Q4 Can I have my crossing extended or an additional one installed now I have increased the size of my parking area or now that I have a garage?
A4 The council only permits one size of crossing and only one crossing per front garden. If you require a second crossing it may only be considered if it is for rear/side garden access from another road not accessed from the front of your property. A crossing will only be extended if it is less than 3.6m. All are subject to approval.

Q5 There is a streetlight or signpost outside my house can these be moved?
A5 Under most cases these items can be removed or relocated, but only if the applicant agrees to meet all expenses incurred.

Q6 There is a telegraph pole outside my house can this be moved?
A6 Unfortunately telegraph poles cannot be moved. If the item is too close to your proposed crossing your application will be denied.

Q7 I have a shared crossing with my neighbour; can I also have a separate crossing?
A7 Not at the front of your property, but we may be able to extend your shared crossing if it is less than our standard size in front of your own property. We may also allow a separate crossing but only when it serves the rear of the property.

Q8 Can the footway crossing be installed before I have completed my hardstanding?
A8 Unfortunately not, your hardstanding (including drainage) will need to be completed before the construction of the footway crossing can commence.

Q9 Does my front wall or fence need to be removed, before the crossing is installed. If a tree, lamp column or sign needs moving must this be completed first?
A9 Yes, the council will not install any footway crossings until any obstructions have been satisfactory removed.

Q10 Do I need to inform the council when my hardstanding is complete?
A10 Yes, until such time we are informed that it has been completed, and verified, the footway crossing will not be installed. We request you phone or send a brief letter to our offices confirming that it is now complete.
Q11  I have already got shingle, Chipping's or pebbles as my hardstanding is this acceptable?
A11  Unfortunately not, the council does not consider any form of loose material as adequate hardstanding. We require a solid base for your hardstanding.

Q12  Do I need to install drainage to my hard standing?
A12  Yes if the area is 5 square metres or more or if water will run on to the pavement.

Q13  Where can I find more information about the legal requirements of paving over my front garden?
A13  If you would like to read more about the new legislation, information can be found on the Planning Portal website at: http://www.planningportal.gov.uk/permission/commonprojects/pavingfrontgarden/

Q14  If I am currently planning an extension/major building works to my property, can I have a footway crossing installed prior to commencing these works?
A14  Unfortunately not, the Council’s criteria states that you must have a minimum of foundation level construction completed before we are able to adequately assess your application. (This is due to size and layout limitations)

Q17  If I am planning to build a new property, can I have a footway crossing installed before these works commence?
A17  Unfortunately not, the council’s criteria states that you must have a minimum of foundation level construction completed before we are able to adequately assess your application. (This is due to size and layout limitations)

Q18  As my home is or was once owned by the Council how long will it take to receive “Off Street Parking Permission” from my local Housing Office?
A18  A request will be sent to the Housing Service on your behalf as part of the application. If it is not to be allowed a response will be received within 4 weeks from receipt of your application.

Q19  Can I park my vehicle on my front Drive without a dropped kerb
A19  No, It is an offence to access your front drive without an authorised Footway Crossing (Dropped Kerb). The Council will consider Enforcement action where a vehicle is found to be doing this. You should therefore not park on your garden / drive until the crossing is constructed.

Q20  Can I have a line marked in front of my footway crossing to deter vehicles from parking?
A20  Residents may apply for an advisory white “T-bar” to be marked in front of their crossing at their expense. A separate application form is available on the Council website.