B2: Does your authority adopt any innovative methods to help repair potholes? This could include, for example, specialist pothole maintenance crews.

All category 1 and 2 pot holes are repaired by an in house crew who are able to respond to pot holes within two hours to make a permanent repair. The authority also has an Incident Response Unit who are trained to respond out of hours to any highways emergency reports or incidents, to make safe and carry out temporary repairs if required.

We are also planning to introduce mobile units once we have moved the asset database to Confirm. These will allow the pot hole crew to pick up pot hole notifications direct from the contact centre, make a repair and update the system straight away.

We have trialed Thermal Road Repairs and Turbo Patching but have concluded that our current method is the most cost effective solution for the borough at the present time. We are always looking for new methods that may be more cost effective or efficient and regularly review the highways press, HMEP and LOTAG for new innovations.