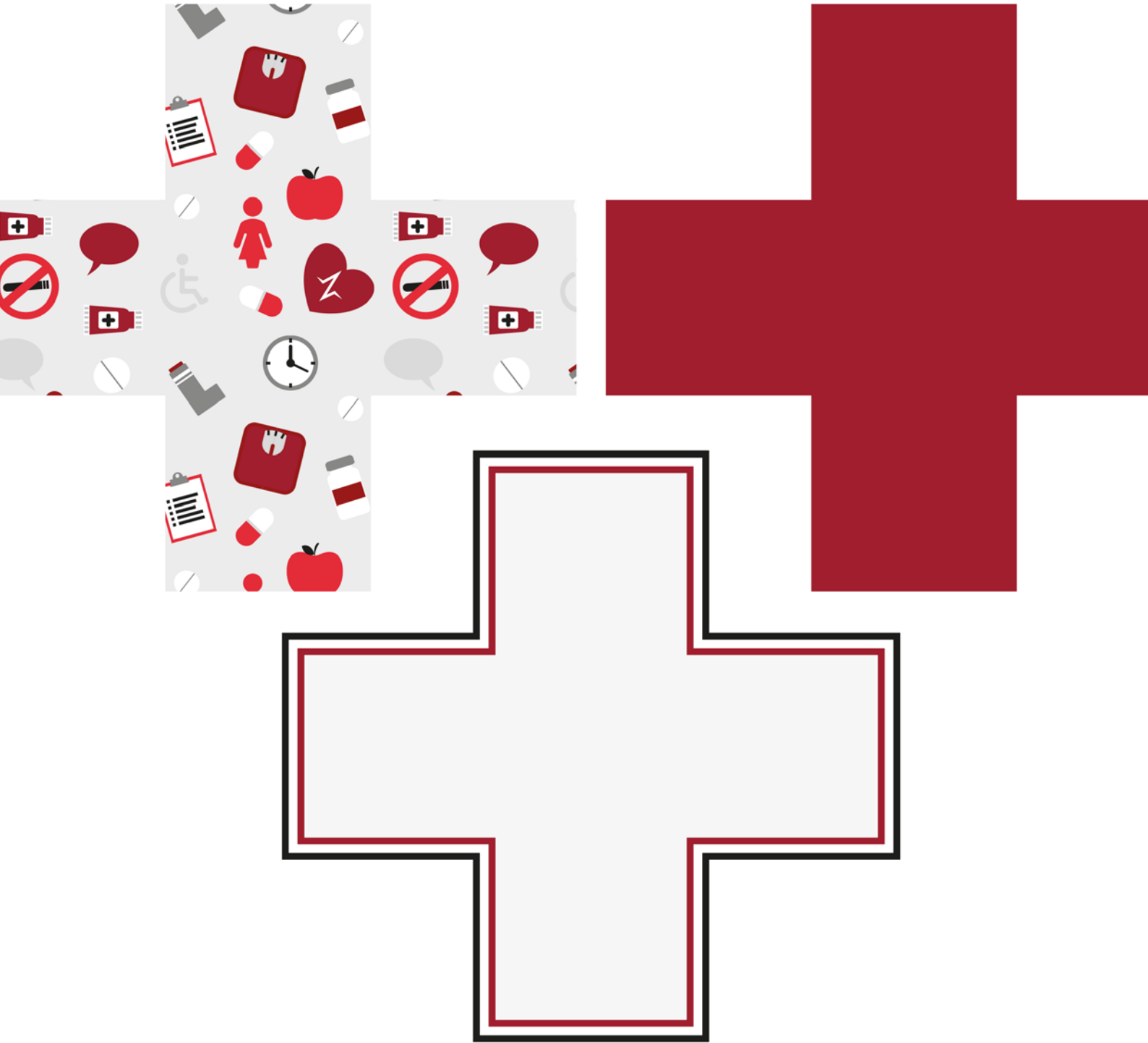


Barking & Dagenham
Health and Wellbeing Board

Pharmaceutical Needs Assessment 2018



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6 Conclusions

The HWB has updated the information in relation to pharmacy services in its borough as well as information regarding changes in pharmacy services. In addition, the HWB has reviewed the current health needs of its population in relation to the number and distribution of the current pharmacies in the borough and those pharmacies in neighbouring boroughs adjoining the borough.

The PNA is required to clearly state what is considered to constitute necessary services as required by paragraphs 1 and 3 of Schedule 1 to the Pharmaceutical Regulations 2013.

For the purposes of this PNA, necessary services are defined as essential services.

The advanced, enhanced and locally commissioned services are considered relevant services as they contribute towards improvement in provision and access to pharmaceutical services.

When assessing the provision of necessary services in Barking & Dagenham, the following have been considered:

- The maps showing the location of pharmacies within Barking & Dagenham and the Index of Multiple Deprivation
- The number, distribution and opening times of pharmacies within Barking & Dagenham
- Pharmacy locations across the border
- Population density in Barking & Dagenham
- The increase in daytime population
- Projected population growth
- The ethnicity of the population
- Neighbourhood deprivation in Barking & Dagenham
- Location and opening hours of GP practices providing extended opening hours
- Location and opening hours of NHS Dental contractors
- Results of the public questionnaire
- Proposed new housing developments.

Based on the latest information on the projected changes in population of the HWB area within its geographical area over the next three years, alongside the latest information regarding building plans and expected additional population increases during this time, the HWB has concluded that the current pharmacy services are adequate and have a good geographical spread, particularly covering those areas of higher population density. Based on the assumptions in this PNA report, the HWB has identified a possible need to review the level of pharmacy services in the West locality in the period up to 2021.

The detailed conclusions are as follows (key types of pharmacy services are specifically detailed below).

6.1 Necessary services

No gaps have been identified in **necessary services** (essential services) that if provided either now or over the next three years would secure improvements, or better access, to essential services across the whole borough.

There is no gap in the provision of **necessary services** (essential services) during normal working hours across the whole borough.

There are no gaps in the provision of **necessary services** (essential services) outside of normal working hours across the whole borough.

6.2 Advanced services

There are no gaps in the provision of advanced services (relevant services) at present or over the next three years that would secure improvement or better access to advanced services across the whole borough.

There are no gaps in the provision of advanced services across the whole borough.

No gaps have been identified that if provided either now or in the future would secure improvements, or better access to enhanced services across the whole borough.

6.3 Enhanced services

There are no gaps in the provision of enhanced services (relevant services) across the whole borough.

There are no gaps in the provision of locally commissioned services at present or over the next three years that would secure improvement or better access to locally commissioned services across the whole borough.

6.4 Locally commissioned services

There are no gaps in the provision of locally commissioned services (relevant services) across the whole borough.

Regular reviews of all the above services are recommended in order to establish if in the future whether changes in these services will secure improvement or better access across the whole borough.

The conclusions reached in this report include assessments that have addressed protected characteristics of groups living in the borough localities in relation to access to pharmacies. The assessments show no evidence of any overall differences between or within the localities in Barking & Dagenham.

Based on the review of building plans and population projections, there may be a need to review the level of pharmacy services in specific places in the West locality of the borough in the period up to 2021.

Regular reviews of all the above services are recommended in order to establish if in the future whether changes in these services will secure improvement or better access across the whole borough.

The locality structure provides an opportunity, for pharmacies and other primary care providers to work together to deliver advanced and enhanced services that cross geographical areas and meet the needs of the population.

Whether there is sufficient choice of pharmacy in LBBDD was reviewed, it was decided there was sufficient choice of pharmacy in LBBDD for the following reasons: NHSE have assessed the need for pharmacies and generally found there are too many; here necessary pharmacies qualify for the Pharmacy Access Service in LBBDD and London boroughs have a greater choice of pharmacy provider compared to many other areas in England.

The borough recognises that there may be developments in pharmacy provision that may not mirror the traditional model of a high street pharmacy, for example, online prescriptions or pharmacists working more closely with primary care.

Key to Services

- **Essential services** (necessary services) are commissioned by NHS England and are provided by all pharmacy contractors. These are services which every community pharmacy providing NHS pharmaceutical services must provide and is set out in their terms of service – these include the dispensing of medicines, promotion of healthy styles and support for self-care. Distance-selling pharmacy contractors cannot provide essential services face to face at their premises.
- **Advanced services** (relevant services) are commissioned by NHS England and can be provided by all contractors once accreditation requirements have been met. These services include Medicines Use Reviews (MUR), Flu Vaccination, New Medicines Service (NMS), Appliance Use Reviews (AUR), Stoma Appliance Customisation (SAC), NHS Urgent Medicine Supply Advanced Services (NUMSAS) (relevant services).
- **Enhanced services** (relevant services) commissioned by NHS England are pharmaceutical services, such as Minor Ailments, services to Care Homes, language access and patient group directions (relevant services).
- **Locally commissioned services** (relevant services) are commissioned by local authorities, CCGs and NHS England in response to the needs of the local population (relevant services).