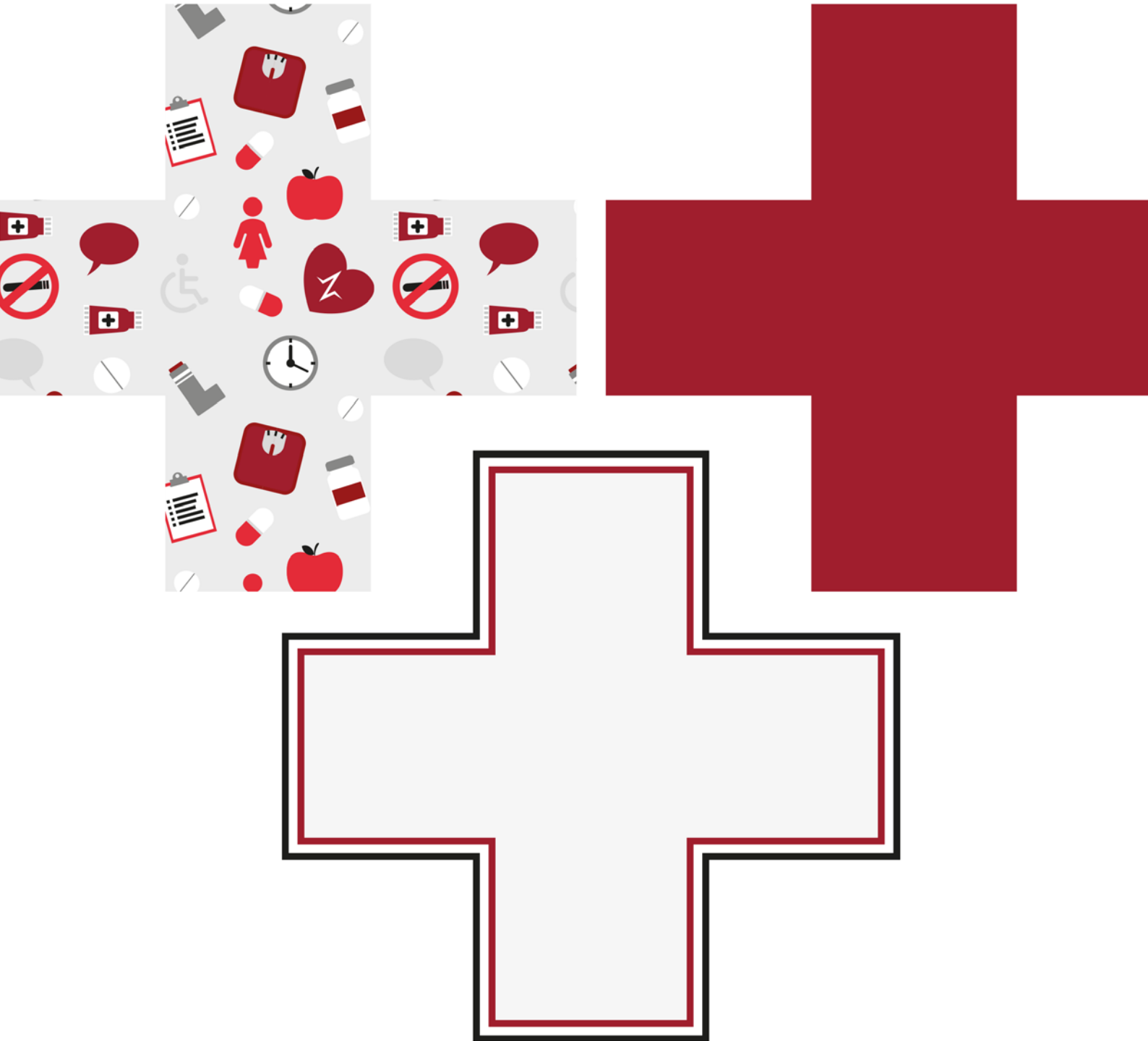


Barking & Dagenham
Health and Wellbeing Board

Pharmaceutical Needs Assessment 2018



Document Details	
Title	Barking & Dagenham Health and Well-Being Board Pharmaceutical Needs Assessment Report 2018
Version:	1.0
Date of Issue:	March 2018
Project description:	Report created by the Public Health Action Support Team (PHAST).

Commissioner Lead Contact Details	
Name:	Mary Knowler
Role:	Public health Strategist London Borough of Barking & Dagenham

PHAST Project Lead Contact Details	
Name	Dr Cecilia Pyper
Role:	Project Lead
Email:	cecilia.pyper@phast.org.uk
Telephone:	01865 327270
Mobile:	07802 753880
Address:	Public Health Action Support Team CIC Westlington Farm Dinton Bucks HP17 8UL

PHAST PNA TEAM
Dr Cecilia Pyper MBBS MFPH
Richard Willmer BSc FRSS
Dr Torquil Pyper PhD
Tasmin Harrison BSc
Dr Heema Shukla, PhD, FFPH
Cheryl Westmacott

Table of Contents

1 Introduction.....	6
1.1 Background.....	6
1.2 Purpose of the PNA.....	6
1.3 Scope of the PNA.....	6
1.4 Process for developing the PNA.....	7
1.5 Localities for the purpose of the PNA.....	8
2 Context for the PNA.....	Error! Bookmark not defined.
2.1 Context.....	Error! Bookmark not defined.
2.2 National policies on pharmacy services.....	Error! Bookmark not defined.
2.2.1 Legal framework for PNAs – the NHS Pharmaceutical and Local Pharmaceutical Services Regulations 2013....	Error! Bookmark not defined.
2.2.2 The National Health Service Act 2006	Error! Bookmark not defined.
2.2.3 2008 White paper.....	Error! Bookmark not defined.
2.2.4 The Murray Report.....	Error! Bookmark not defined.
2.2.5 NHS Community Pharmacy Contractual Framework (the ‘Pharmacy Contract’)	Error! Bookmark not defined.
2.2.6 2016 Changes to the Pharmacy Contract	Error! Bookmark not defined.
2.2.6.1 Overview	Error! Bookmark not defined.
2.2.6.2 Key changes in the way pharmaceutical services are delivered ..	Error! Bookmark not defined.
2.2.6.3 Change to payment fees	Error! Bookmark not defined.
2.2.6.4 A new quality payments scheme.....	Error! Bookmark not defined.
2.2.6.5 The Pharmacy Access Scheme (PhAS).....	Error! Bookmark not defined.
2.2.6.6 Changes to Regulations to Facilitate Pharmacy Mergers.....	Error! Bookmark not defined.
2.3 Joint Strategic Needs Assessment (JSNA) Review .	Error! Bookmark not defined.
2.3.1 Introduction.....	Error! Bookmark not defined.
2.3.2 Key priorities identified in other documents by the JSNA.....	Error! Bookmark not defined.
2.3.3 Priorities and Implications for pharmacy services.....	Error! Bookmark not defined.
2.4 Joint Health and Wellbeing Strategy (JHWS) Review.....	Error! Bookmark not defined.
2.4.1 Introduction.....	Error! Bookmark not defined.
2.4.2 Selected data and analysis.....	Error! Bookmark not defined.
2.4.3 Priorities.....	Error! Bookmark not defined.
2.4.3.1 Starting well	Error! Bookmark not defined.
2.4.3.2 Living well.....	Error! Bookmark not defined.
2.4.3.3 Ageing well.....	Error! Bookmark not defined.
2.5 Commissioning priorities review.....	Error! Bookmark not defined.
2.5.1 Introduction.....	Error! Bookmark not defined.
2.5.1.1 Clinical Commissioning Group (CCG) ..	Error! Bookmark not defined.
2.5.1.2 Jointly commissions services by Barking & Dagenham, Havering and Redbridge CCGs	Error! Bookmark not defined.
2.5.2 Latest priorities	Error! Bookmark not defined.
2.5.3 Locally commissioned enhanced services	Error! Bookmark not defined.
2.6 Public Health Outcomes Framework Review	Error! Bookmark not defined.

2.6.1	Introduction.....	Error! Bookmark not defined.
2.6.2	Latest public health outcomes framework: priorities for improvement....	Error! Bookmark not defined.
	Bookmark not defined.	
2.6.2.1	Overarching indicators.....	Error! Bookmark not defined.
2.6.2.2	Wider determinants of health	Error! Bookmark not defined.
2.6.2.3	Health improvement.....	Error! Bookmark not defined.
2.6.2.4	Health protection.....	Error! Bookmark not defined.
2.6.2.5	Healthcare and premature mortality.....	Error! Bookmark not defined.
2.7	Implications for pharmacy services.....	Error! Bookmark not defined.
2.7.1	Introduction.....	Error! Bookmark not defined.
2.7.2	Tiers of community pharmacy service.....	Error! Bookmark not defined.
2.8	Modifiable behaviours/healthier lifestyles	Error! Bookmark not defined.
2.9	Addressing inequalities.....	Error! Bookmark not defined.
2.10	Healthy Start/children	Error! Bookmark not defined.
2.11	Older people/care homes	Error! Bookmark not defined.
2.12	Long-term conditions	Error! Bookmark not defined.
3	Population characteristics.....	Error! Bookmark not defined.
3.1	Current population	Error! Bookmark not defined.
3.2	Population distribution and density	Error! Bookmark not defined.
3.3	Ethnicity.....	Error! Bookmark not defined.
3.4	Deprivation.....	Error! Bookmark not defined.
3.5	Population projections	Error! Bookmark not defined.
3.7	Health and lifestyles	Error! Bookmark not defined.
3.7.1	Smoking prevalence.....	Error! Bookmark not defined.
3.7.2	Diet and obesity.....	Error! Bookmark not defined.
3.7.3	Sexual health.....	Error! Bookmark not defined.
3.7.4	Homelessness.....	Error! Bookmark not defined.
3.7.5	Children	Error! Bookmark not defined.
3.8	Life expectancy and mortality.....	Error! Bookmark not defined.
3.9	Barking & Dagenham housing trajectory	Error! Bookmark not defined.
4	Pharmaceutical service provision within Barking & Dagenham .	Error! Bookmark not defined.
	defined.	
4.1	NHS England pharmaceutical services currently commissioned from community pharmacies	Error! Bookmark not defined.
4.1.1	Introduction.....	Error! Bookmark not defined.
4.1.2	Essential service provision currently commissioned from community pharmacies.....	Error! Bookmark not defined.
4.1.3	Advanced service provision currently commissioned from community pharmacies.....	Error! Bookmark not defined.
4.1.4	Enhanced services.....	Error! Bookmark not defined.
4.2	Locally commissioned services.....	Error! Bookmark not defined.
4.3	Dispensing appliance contractor	Error! Bookmark not defined.
4.4	Distance-selling pharmacies	Error! Bookmark not defined.
4.5	Pharmacy Access Scheme	Error! Bookmark not defined.
4.6	Self-care pharmacy initiative	Error! Bookmark not defined.
4.7	Community pharmaceutical services for people from special groups	Error! Bookmark not defined.
	Bookmark not defined.	
4.8	Community pharmacies in Barking & Dagenham.....	Error! Bookmark not defined.
4.9	Choice of community pharmacies	Error! Bookmark not defined.

4.10 Intensity of current community pharmacy providers.	Error! Bookmark not defined.
4.11 Access to community pharmacies	Error! Bookmark not defined.
4.12 Location of pharmacies in Barking & Dagenham	Error! Bookmark not defined.
5 Stakeholder Engagement.....	Error! Bookmark not defined.
5.1 General stakeholder engagement.....	Error! Bookmark not defined.
5.1.1 Introduction.....	Error! Bookmark not defined.
5.1.2 Why public engagement and consultation is important?	Error! Bookmark not defined.
defined.	
5.2 Outline methodology of stakeholder engagement....	Error! Bookmark not defined.
5.2.1 Aims	Error! Bookmark not defined.
5.2.2 Process.....	Error! Bookmark not defined.
5.3 Pharmacy survey	Error! Bookmark not defined.
5.4 Pharmacy users' views - Community Pharmacy Patient Questionnaire (CPPQ) highlights.....	Error! Bookmark not defined.
5.5 Residents Survey.....	Error! Bookmark not defined.
6 Conclusions	Error! Bookmark not defined.
6.1 Necessary services.....	Error! Bookmark not defined.
6.2 Advanced services.....	Error! Bookmark not defined.
6.3 Enhanced services	Error! Bookmark not defined.
6.4 Locally commissioned services.....	Error! Bookmark not defined.
Appendix A – PNA Formal Consultation Methodology	Error! Bookmark not defined.
Appendix B – Consultation Log 2017/18.....	Error! Bookmark not defined.
Appendix C – Residents' survey	Error! Bookmark not defined.
Appendix D – Key facts on population	Error! Bookmark not defined.
Appendix E – Pharmacy opening hours and services.....	Error! Bookmark not defined.
Appendix F – Other service providers	Error! Bookmark not defined.
Appendix G – Maps.....	Error! Bookmark not defined.
Appendix H – Draft statutory PNA consultation process...	Error! Bookmark not defined.
Appendix I – Terms of Reference	Error! Bookmark not defined.
Appendix J – Gantt chart	Error! Bookmark not defined.
Appendix K – Pharmacy survey	Error! Bookmark not defined.
Appendix L – The Role of Community Pharmacy in Cancer Care in London.....	Error! Bookmark not defined.
Bookmark not defined.	
Appendix M – Acknowledgements.....	Error! Bookmark not defined.
Appendix N – Glossary of Abbreviations & Terms	Error! Bookmark not defined.

1 Introduction

1.1 Background

It is a statutory requirement under the National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 for a Pharmaceutical Needs Assessment (PNA) to be developed and published every three years (or earlier where significant changes have occurred) by each area covered by a Health and Wellbeing Board (HWB). The last PNA was published in 2015.

1.2 Purpose of the PNA

The purpose of the PNA is to plan for the commissioning of pharmaceutical services and to support the decision-making process in relation to new applications or change of premises of pharmacies.

As such, it is required to cover the following:

- what services are necessary to meet the needs of the local population
- which services have improved and/or have better access since the publication of the last PNA
- what provision is currently available, highlighting any immediate or future gaps in services
- any impact other NHS services have on pharmaceutical services
- how the assessment was carried out and the resulting conclusions.

This information is held by NHS England to maintain a pharmaceutical list for the local area. This list is used to consider applications for new pharmacies as well as the relocation of existing pharmacies and to commission additional services.

The PNA bases its assessment on current and predicted demographics as well as analysing the health needs of the local population.

1.3 Scope of the PNA

The PNA covers local pharmaceutical providers, dispensing doctors and appliance contractors. It does not cover pharmaceutical services in hospitals or prisons.

The minimum requirement for PNAs include the following:

- a statement of the pharmaceutical services currently provided that are necessary to meet needs in the area
- a statement of pharmaceutical services that have been identified by the HWB that are needed in the area, and are not provided (gaps in provision)

- a statement of the other relevant services which are provided, which are not needed, but which have secured improvements or better access to pharmaceutical services in the area
- a statement of the services that the HWB has identified as not being provided, but which would, if they were to be provided, secure improvements or better access to pharmaceutical services in the area
- a statement of other NHS services provided by a local authority, the NHS Commissioning Board (NHS England), a Clinical Commissioning Group (CCG) or an NHS Trust, which affect the needs for pharmaceutical services
- an explanation of how the assessment has been carried out (including how the consultation was carried out)
- a map of providers of pharmaceutical services
- consultation. HWB must consult the bodies set out in Regulation 8 at least once during the process of developing PNA. The minimum consultation period required is 60 days.

1.4 Process for developing the PNA

A Steering Group of key stakeholders was set up to oversee the PNA process. Terms of reference for the group are at Appendix I – Terms of Reference.

An open tender process selected the Public Health Action Support Team (PHAST), a not for profit social enterprise company to develop the PNA.

The activities of the process and timescales are set out in the project chart in Appendix J – Gantt. This involved:

- updating information and evidence since the previous PNA, including latest priorities
- setting the scene for pharmacy services
- updating information on the population of and latest health information
- conducting surveys of pharmacies, of pharmacy users and of particular interest groups who may have specific needs
- preparing a draft for consultation.

Following this consultation, the comments will be assessed by the steering group and the final PNA will be published early in 2018.

1.5 Localities for the purpose of the PNA

This PNA analyses services by locality, as set out in Figure 1. These specified areas are the health and social care communities agreed localities for place based provision of services.

Figure 1 Barking & Dagenham localities and wards

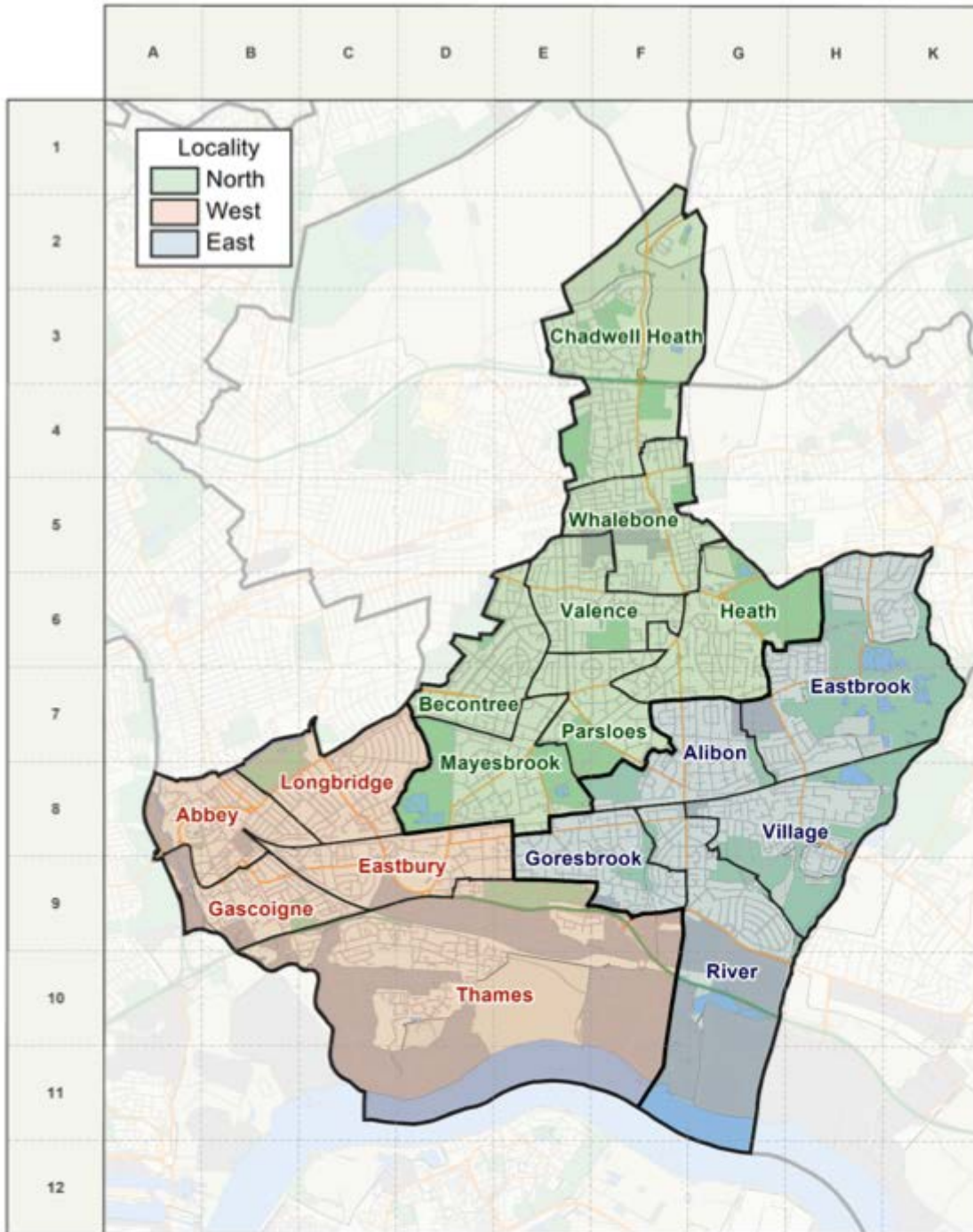


Table 1 Localities in Barking & Dagenham

Locality	Ward
East	Alibon
	Eastbrook
	Goresbrook
	River
	Village
North	Becontree
	Chadwell Heath
	Heath
	Mayesbrook
	Parsloes
	Valence
	Whalebone
West	Abbey
	Eastbury
	Gascoigne
	Longbridge
	Thames