

Visitor parking permit guide

On the '[Parking permits](#)' web page:

Welcome to Barking and Dagenham

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Parking permits

You need a parking permit to park your vehicle in some roads in Barking and Dagenham. Find out what permits you can buy, how and where to buy them, and prices.

The parking permits system has changed:

Resident permits / doctors permits / business permits
If you hold any of these permits, you do not have to do anything as your permit is still valid until it expires. You will receive a reminder 14 days before it expires, and you will need to create a new account on the new permit system to renew your permit.
If you need to cancel your permit, please email parking.permits@bbd.gov.uk.
If you have to apply for a new resident / doctors / business permit, please create an account on the new permit system to obtain a permit.

Resident visitor account
If you need to buy virtual Visitor Vouchers, please create a new resident visitor account on the new permit system to purchase virtual Visitor Vouchers.

Free parking for key workers and frontline staff

Emergency staff and frontline workers helping vulnerable people can now apply to park for free in council-owned car parks and parking bays across Barking and Dagenham during the coronavirus pandemic.

Key worker permits are available to help these important staff continue providing vital services to the local community. Residents will also be able to park for 5 mins in CPZ zones without a permit, so they can drop off essential items outside loved ones' doors, while socially distancing.

Keyworkers include NHS workers and Police, council workers who need to physically be in the borough and contractors delivering services on their behalf such as social care. Others include school staff visiting vulnerable children, those supporting vulnerable individuals, volunteers and faith leaders.

Two different types of key worker permit are available. One for two hours' parking, and the other for unlimited where this is needed.

[Further information and how to apply for a permit](#)

Renew your resident parking permit	Apply for your first time resident parking permit	Cancel or make a change to your permit	Temporary resident parking permit
Visitor parking permits and vouchers	Business parking permits	Doctors parking permit	William Street Quarters (WSQ) permit
Permits for commuters and residents in car-free developments	Permit prices	Carers permits	Parking waivers and dispensations
Terms and conditions			

Click on the 'Visitor's parking permits and vouchers' button.

On the '[Visitor's parking permits and vouchers](#)' web page:

Barking & Dagenham Log in to My Account Quick links

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Visitor's parking permits and vouchers

If you live in a controlled parking zone you can buy visitor's permits online to allow your visitors to park in a resident permit bay or a shared-use bay for 4 hours or a full day.

To buy a visitor's permit you'll need a resident permit account on the Permitsmart parking system. Any payment made for permits is not refundable.

You'll need to supply proof of address to set up the Permitsmart virtual visitor vouchers account.

[Set up a permit account >](#)

Buy a visitor parking permit

All you need is your visitor's vehicle registration number, the date they will be staying, and how long they will be staying for.

You can activate the permit when your visitor is actually parking up or you can do it in advance if you know the date and time that your visitor is arriving.

Virtual visitor voucher prices

- 4 hours: £0.75
- 1 day: £1.38

Click the 'Set up a permit account' button.

The 'My permit account' log in page:

Barking & Dagenham

My permit account

Email :

Password :

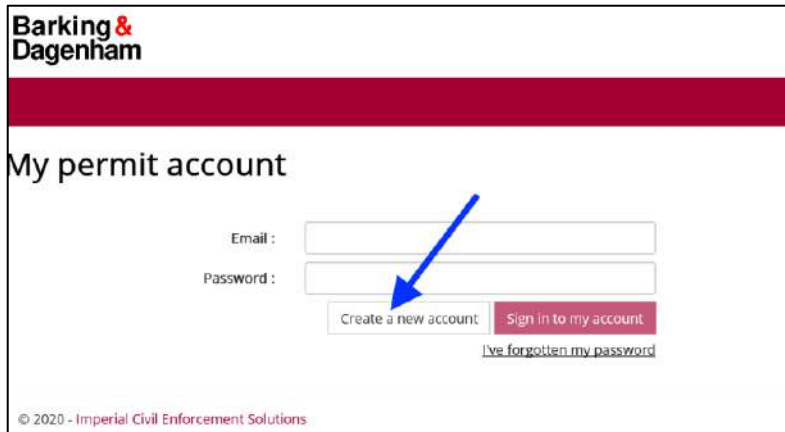
[Create a new account](#) [Sign in to my account](#)

[I've forgotten my password](#)

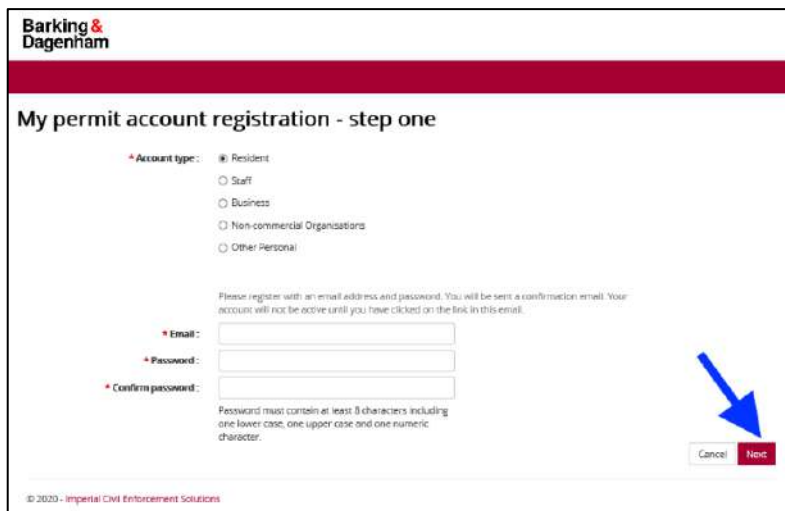
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Set up a new permit account

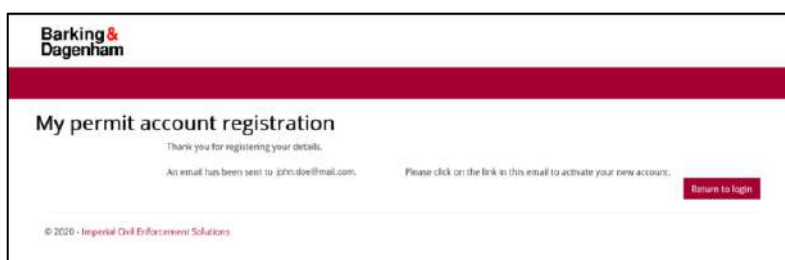
Follow these steps to create a new account. If you have already created one, skip this section and continue from 'Log in to your permit account, below.



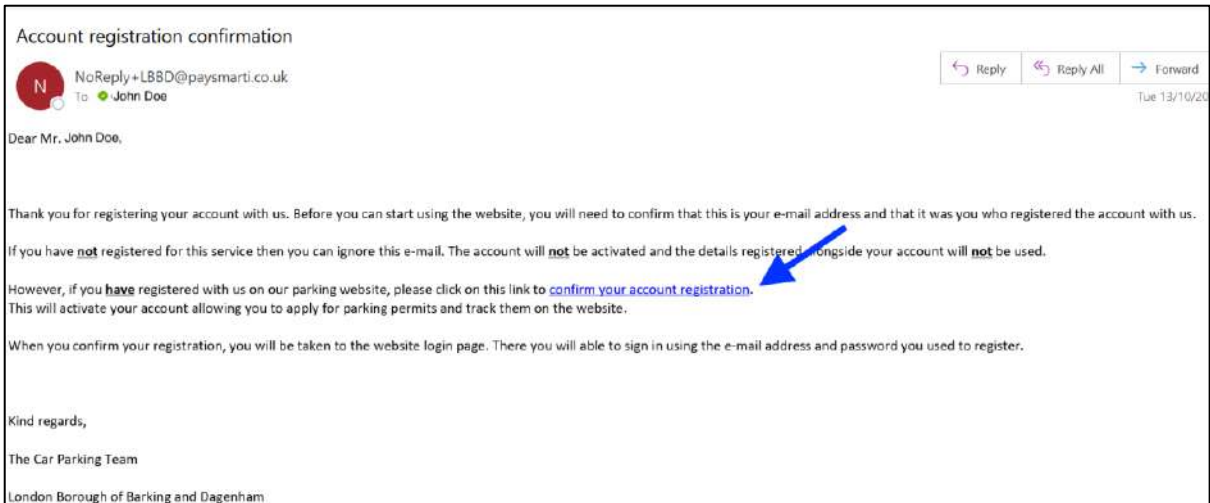
Click the 'Create a new account' button.



Enter email, create a password and click the 'Next' button.
Enter details and post code.
Click 'Find address' tab, select address.
Click the 'Finish' button.

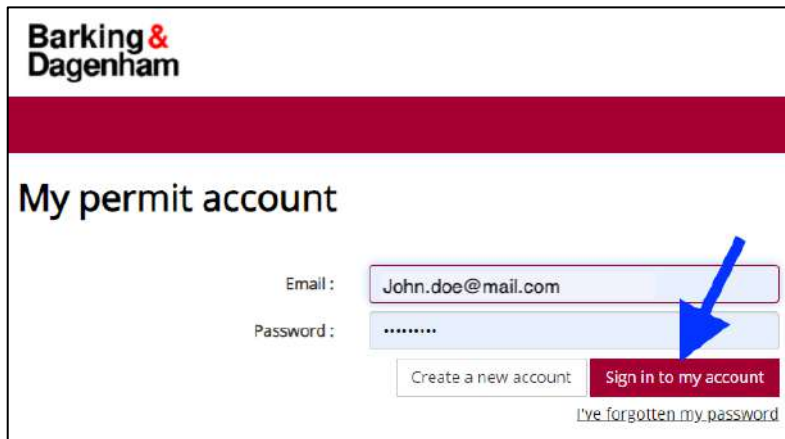


An email is sent to the registered email address for activation:



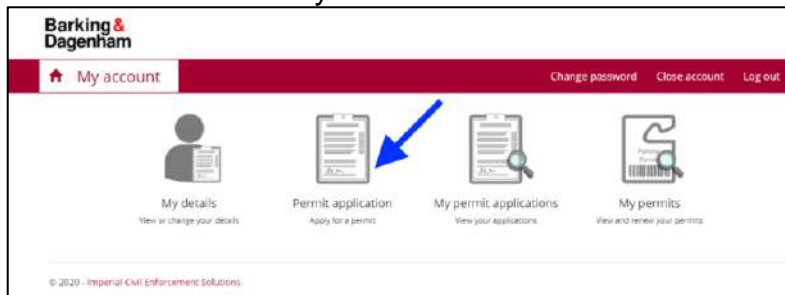
Click the 'Confirm your account registration' link.
The email link takes you back to the log in page

Log in to your permit account



Click the 'Sign into my account' button.

On the main menu of your account:



Click the 'Permit application (Apply for a permit)' button.

The screenshot shows the 'Permit application' form on the Barking & Dagenham website. The 'Permit category' dropdown menu is open, displaying a list of options: Associates Permit, Community Permits, Commercial Permits, Carers permits, Residential Permits, Residential Permits (Non-Zone Specific), Staff Permits, Season Tickets, Special Permits, Teachers Permits, Waivers, and Imperial Test Permits. The 'Residential Permits' option is highlighted. The form also includes a 'Please select the type of permit you require' instruction, a 'Please select...' dropdown, and a 'Please select...' dropdown. The form is marked as required with '(You must fill in all fields marked *)'. Navigation buttons for 'Cancel' and 'Next' are visible at the bottom right. Footer text includes 'Terms and conditions', 'Privacy policy', 'Contact us', and '© 2020 - Imperial Civil Enforcement Solutions'.

Select 'Residential Permits' from the permit category drop down list.

Click the 'Next' button.

The screenshot shows the 'Permit application' form with 'Residential Permits' selected in the 'Permit category' dropdown. The form is marked as required with '(You must fill in all fields marked *)'. Below the 'Permit category' section is the 'Address details' section, which is also marked as required. The address is listed as '323 High Road, BARKING, IG12 0NT'. A blue arrow points to the 'Next' button at the bottom right. Navigation buttons for 'Cancel' and 'Next' are visible. Footer text includes 'Terms and conditions', 'Privacy policy', 'Contact us', and '© 2020 - Imperial Civil Enforcement Solutions'.

The screenshot shows the 'Permit application' form with 'Visitor Vouchers' selected in the 'Permit type' dropdown. The form is marked as required with '(You must fill in all fields marked *)'. The 'Permit type' dropdown menu is open, displaying a list of options: Annual Residents Permit, Temporary Residents Permit, Visitor Vouchers 24H - Single use vouchers, Visitor Vouchers 24H - Book of 10, Visitor Vouchers 4H - Single use vouchers, and Visitor Vouchers 4H - Book of 10. The 'Visitor Vouchers' option is highlighted. The form is marked as required with '(You must fill in all fields marked *)'. Navigation buttons for 'Cancel', 'Back', and 'Next' are visible at the bottom right. Footer text includes 'Terms and conditions', 'Privacy policy', and '© 2020 - Imperial Civil Enforcement Solutions'.

Select 'Visitor Vouchers' from the drop down list.

Barking & Dagenham

My account [Change password](#) [Close account](#) [Log out](#)

Permit application

Permit type (You must fill in all fields marked *)

Please choose a particular permit.

* **Permit type:** Visitor Vouchers 24H - Single use vouchers
This permit allows you to buy vouchers one at a time, but does not come with any vouchers pre paid and they cannot be bought in groups. The permit doesn't cost anything up front, but you will need to pay for each voucher as you use them.

* **Zone:** GE CP2, BARKING - 27011

* **Issue period:** 12 months
[View price scheme](#)

Start date: 14/10/2020
Expiry date: 13/10/2021

Applicant details

Title: Mr
Forename: John
Surname: Doe
Email address: john.doe@mail.com
Daytime phone: 01294123412

[Cancel](#) [Back](#) [Next](#)

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Click the 'Next' button.

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Permit application

Please review the information below before proceeding.

Permit type

Permit type: Visitor Vouchers 24H - Single use vouchers
Zone: GE CP2, BARKING - 27011
Issue period: 12 months
Estimated price: £0.00
Estimated issue date: 14/10/2020
Start date: 14/10/2020
Expiry date: 13/10/2021

Applicant details

Title: Mr
Forename: John
Surname: Doe
Email address: john.doe@mail.com
Daytime phone: 01294123412

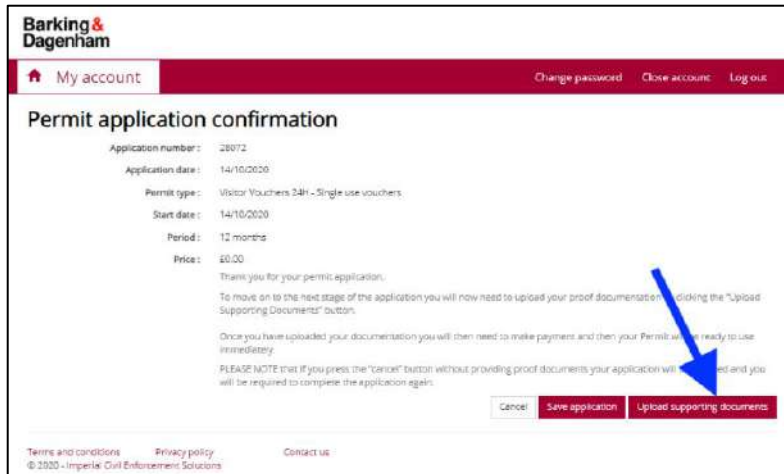
Address details

Address: 325 High Road
 BARKING
 IG11 2JN

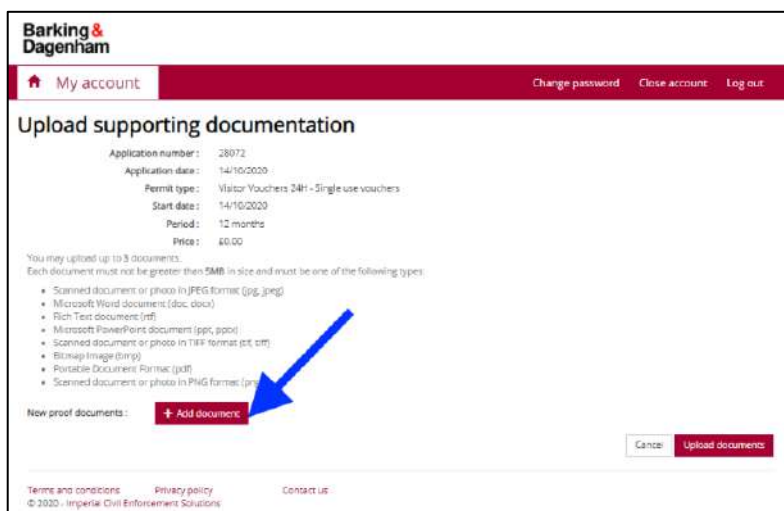
[Cancel](#) [Back](#) [Proceed](#)

[Terms and conditions](#) [Privacy policy](#) [Contact us](#)
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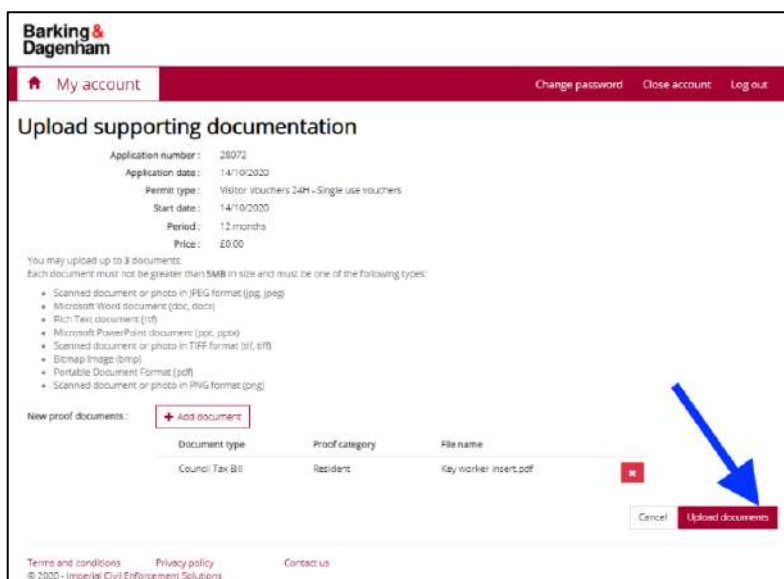
Check details of Visitor Voucher account and click the 'Proceed' button.



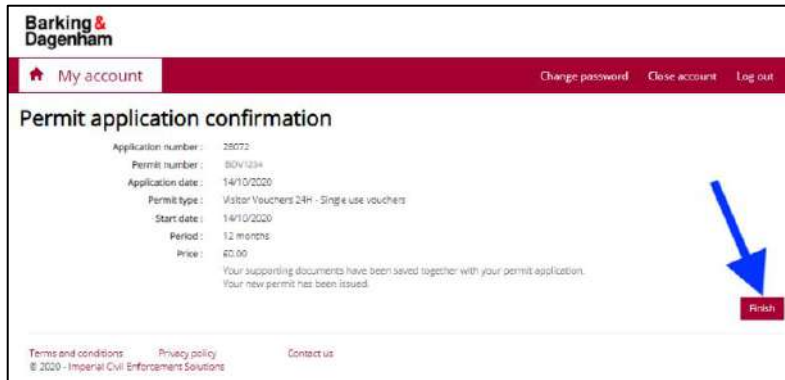
Click the 'Upload supporting documents' button.



Click the 'Add documents' button.



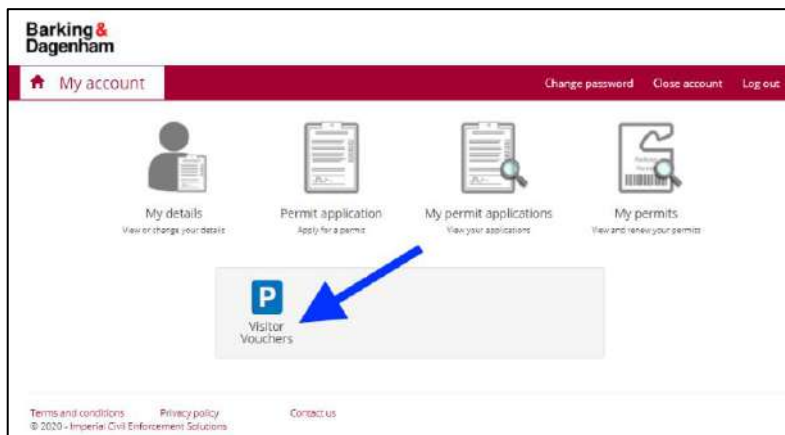
Once documents are added, click on the 'Upload documents' button.



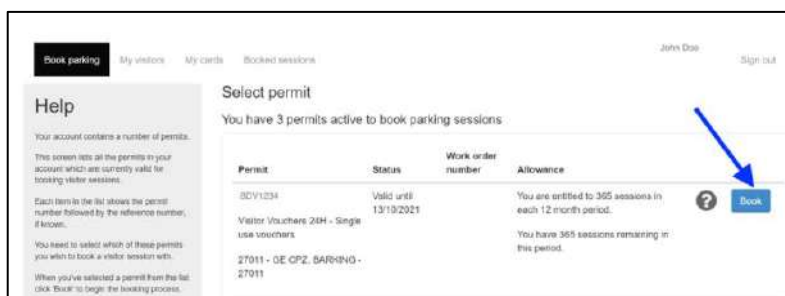
Check voucher account details and click the 'Finish' button.

Once you click finish, it takes you back into the main account screen and you see a new button - with the blue P sign for 'Visitor vouchers'.

Now you can purchase vouchers by clicking on that button.



Click the 'Visitor vouchers' button.



On the booking screen, click the 'Book' button.

Book parking (step 1 of 3)

Vehicles

Park : One vehicle Multiple vehicles

Use a : New registration number Saved registration number

Registration number :

Save this registration number : ?

Location

Parking location : 27011

Duration

Start parking : New At a future time

Your permit allows your visitor to park until 23:59

Enter the vehicle registration you are booking a visitor voucher for and click the 'Continue' button.

Book parking (step 2 of 3)

The total charge for parking BND4CKD at 27011 from 07:50 to 23:59 today is **£1.30**.

VAT receipt required :

Confirm and click the 'Continue' button.

On the payment page, make a payment with a debit or credit card.

Permit issued - BDV24S3

NoReply+LBB@paysmarti.co.uk
To: John Doe

Dear John Doe,

We are pleased to confirm that your application for a Visitor Vouchers 24H - Single use vouchers permit has been approved, and the permit has now been issued.

The details of your permit are listed below:

Permit number : BDV1234
Issue period : 12 months
Permit Price : 0.00
Start date : 14 October 2020
Expiry date : 13 October 2021

Please refer to the LBB website for the 12 months T's & C's.

Kind regards,

Car Parking Team
London Borough of Barking and Dagenham

Please note this message is generated automatically from an email address which cannot accept replies. If you have any questions, please forward your enquiry quoting the permit number to parking.permits@lbbd.gov.uk.

You will receive an email confirming the virtual Visitor Voucher account.